# MEMBERSHIP:

## FREQUENTLY ASKED QUESTIONS



HOUSING JUSTICE

CHARITY NUMBER
ENGLAND: 294666
SCOTLAND: SC053819

## WHAT IS THE FAITH & COMMUNITY NETWORK MEMBERSHIP?

The Housing Justice Faith & Community Network Membership brings together organisations working to tackle homelessness through Voluntary, Faith and Community-led responses. At its heart, membership is about practical guidance, connection and development, making it easier to access support when you need it and learn from others doing similar work.

## WHY ARE WE MAKING CHANGES TO THE OFFER?

The Faith & Community Network has grown and changed. It now includes a wider range of organisations, including night shelters, emergency accommodation, day services, supported accommodation and community-based projects.

The new offer is designed to make membership **clearer, more consistent and more useful for you,** bringing the support available through Housing Justice together into a more visible and accessible offer.

## WHO IS THE MEMBERSHIP FOR?

Membership is for **faith, volunteer and community rooted organisations working with people experiencing or at risk of homelessness.** It is particularly designed for grassroots, non-commissioned services, giving you access to support tailored to your needs. If you work to tackle homelessness, with community at the heart of what you do, then the Housing Justice Faith and Community Network membership is for you.

Membership is for the whole organisation, rather than just one named individual. This means colleagues across your organisation can benefit from the resources, learning opportunities, events and connections that come with membership.

## WHAT DOES BEING PART OF THE FAITH & COMMUNITY NETWORK MEAN?

Being part of the network means joining a national community of faith and community organisations working alongside people affected by homelessness. We want members to **share knowledge, challenges, experience and learning,** helping to shape the network and strengthen our collective voice on homelessness.

## WHY SHOULD MY ORGANISATION BECOME A MEMBER?

Membership gives your organisation access to tailored support from Housing Justice and the wider network. It also offers access to a national community of projects that can learn from and support one another.

Benefits include:

- **Communities of Practice** and opportunities for peer learning.
- A **NEW members' WhatsApp group** for peer-to-peer questions and discussion.
- **One-to-one support** from Housing Justice, including support around particular challenges and funding applications where possible.
- **Reflective practice sessions.**
- Access to the Housing Justice **Quality Mark** at no extra cost.
- **Training opportunities**, with priority, discounts or free places where applicable.
- Priority access to our **annual conference.**
- A library of **resources and policy and procedure templates.**
- Access to **relevant funding opportunities.**
- The ability to **advertise jobs** through the network jobs board.
- Opportunities to contribute to **policy, research and our collective voice** on homelessness.

## WHAT IS THE MEMBERS' PORTAL?

The new members' portal is designed as a **one-stop shop for Faith & Community Network members.** Rather than having to look across different emails, webpages and systems, it brings important membership information, resources and opportunities together in one place. The portal will focus on the most useful and current information, rather than overwhelming you with a large document library. **All organisations looking to join the membership will need to sign up through the portal.**

## CAN MORE THAN ONE PERSON FROM MY ORGANISATION ACCESS THE PORTAL?

Yes. Membership is for your organisation, not just one individual. Once your organisation is registered, anyone with an email address using the same organisational email domain can access the members' portal. For example, if your organisation registers using name@organisation.org.uk, other colleagues with an @organisation.org.uk email address will also be able to register and access the portal.

## WHAT IS THE NEW MEMBERS' WHATSAPP GROUP?

The WhatsApp group will provide members with an additional space for **peer to peer connection,** including asking questions, sharing challenges and continuing conversations between network meetings and events. It sits alongside, rather than replacing, Communities of Practice, training, events and direct support from Housing Justice. Information about joining the WhatsApp group will be available through the members' portal.

## HOW MUCH DOES MEMBERSHIP COST?

We have introduced an income-based fee structure to be more inclusive of all organisations looking to join. Organisations select their income band when registering through the members' portal:

- **Annual income below £250,000: Free**
- **Annual income £250,000 to £1 million: £195 per year**
- **Annual income over £1 million: £395 per year**

## HOW DOES THE ANNUAL MEMBERSHIP CYCLE WORK?

Membership runs on the same annual cycle, from 1st April to 31st March, with all memberships renewing on 1st April each year.

**Every year, new members who join on or after 1st December will receive free membership for the remainder of that membership year.** Your paid membership will then automatically begin on 1st April, when you will be charged the annual fee for your organisation's income band.

For example, whether you join in December 2026, December 2027 or in a future year, you will receive free access until the following 31st March, with your paid annual membership beginning on 1st April.

## WHAT HAPPENS AFTER I SIGN UP TO BE A MEMBER?

Once your membership is confirmed, someone from the Housing Justice team will get in touch to have a chat about your organisation and what you are hoping to get from membership. You will also gain immediate access to the members' portal. From the portal, you can access all the benefits of the membership, including upcoming events and Communities of Practice and information about how to join the members' WhatsApp group.

## WHAT IF I DON'T WANT TO BECOME A FULL MEMBER?

The updated offer differentiates full membership from being a **"Friend of Housing Justice"**. Friends of Housing Justice can continue to access core updates through our newsletter, Forums and conversations with the team, while more targeted benefits are reserved for full members. This means organisations that do not fit exactly with the network can still have a relationship with Housing Justice.

## DO I NEED TO BE A MEMBER TO ATTEND A HOUSING JUSTICE FORUM?

No. **Forums will remain open to everyone,** including organisations that are not members. However, Communities of Practice are part of the members-only offer. This means there will still be ways for Friends of HJ to remain connected with Housing Justice.

## CONTACT US / WHAT IF I HAVE A QUESTION ABOUT MY MEMBERSHIP?

Please contact membership@housingjustice.org.uk if you need support, want to discuss membership or are concerned about affordability.



*FROM HOMELESSNESS TO BELONGING*

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