

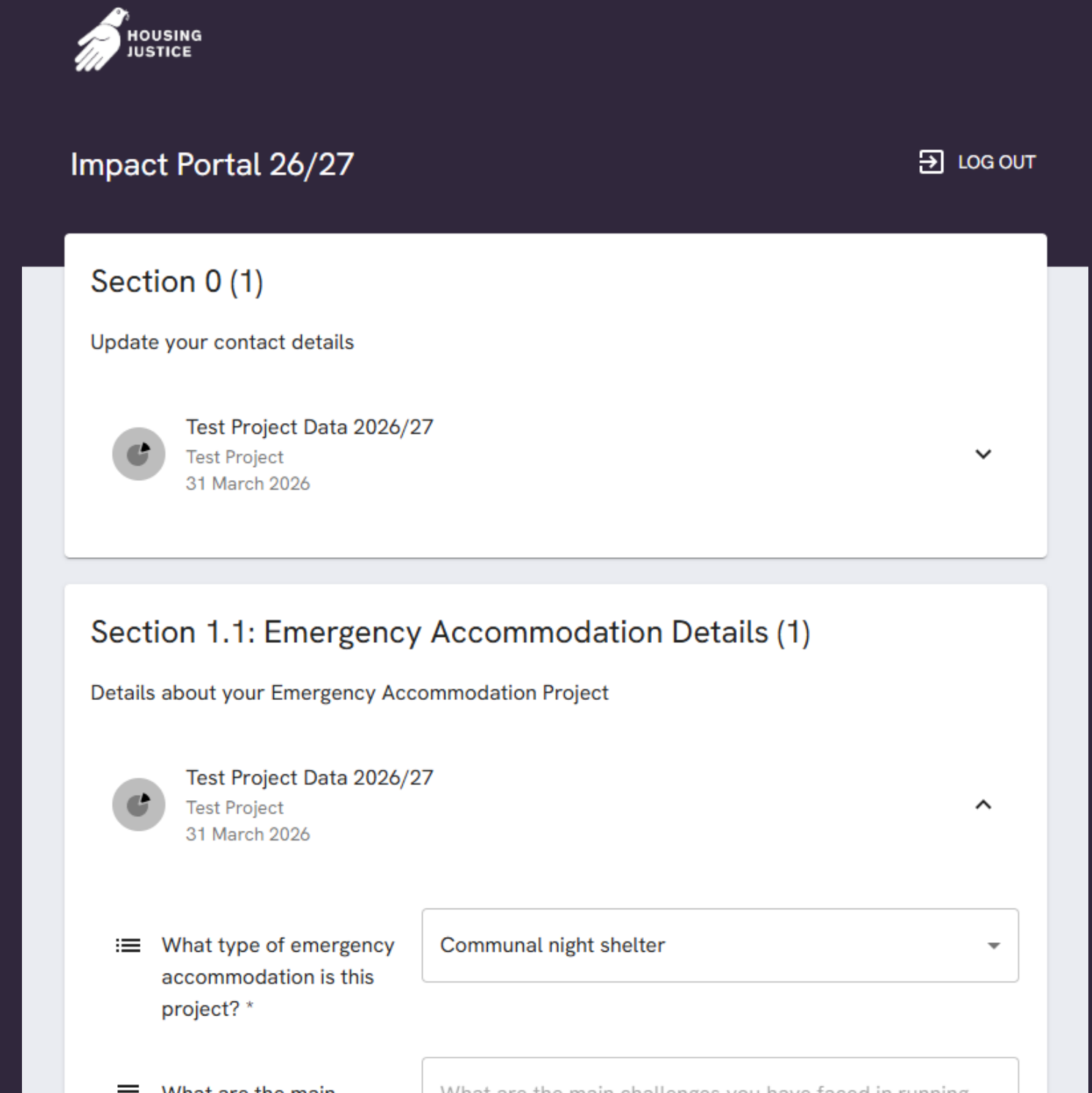


Data Briefing: Analysis of the Impact Portal 2025-26

FROM HOMELESSNESS TO BELONGING

UPCOMING IMPACT PORTAL CHANGES

- HJ is in the process of migrating to a new database
- The new database has integration with a portal-type system which allows external users to submit information directly into it
- This will replace the existing Impact Portal for 2026/27
- Has potential to break up the data sections into more manageable sections
- Any new questions or changes will be set out by the start of the winter season (Nov 1)



The screenshot displays the Housing Justice Impact Portal interface. At the top left is the Housing Justice logo, featuring a stylized hand icon. The header shows "Impact Portal 26/27" and a "LOG OUT" button with an external link icon. The main content area is divided into two sections. The first section, "Section 0 (1)", is titled "Update your contact details" and contains a test project data entry form for "Test Project Data 2026/27" with a "Test Project" and a date of "31 March 2026". The second section, "Section 1.1: Emergency Accommodation Details (1)", is titled "Details about your Emergency Accommodation Project" and contains a similar test project data entry form. Below the form, there is a question: "What type of emergency accommodation is this project? *" with a dropdown menu showing "Communal night shelter". At the bottom, there is a question: "What are the main challenges you have faced in running" with a text input field.

HOUSING JUSTICE

Impact Portal 26/27 [LOG OUT](#)

Section 0 (1)
Update your contact details

Test Project Data 2026/27
Test Project
31 March 2026

Section 1.1: Emergency Accommodation Details (1)
Details about your Emergency Accommodation Project

Test Project Data 2026/27
Test Project
31 March 2026

What type of emergency accommodation is this project? *
Communal night shelter

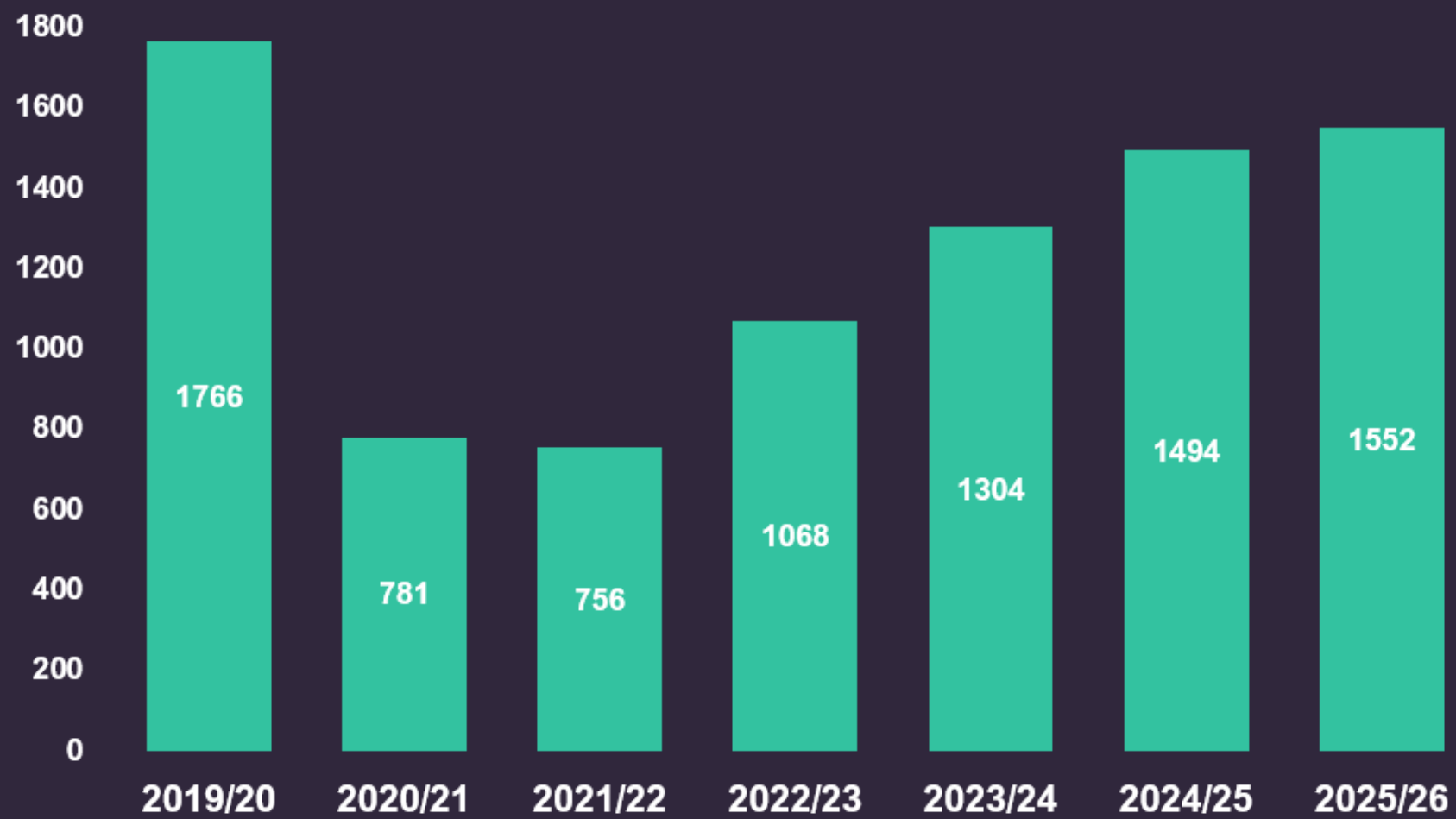
What are the main challenges you have faced in running

THE VALUE OF NETWORK DATA COLLECTION

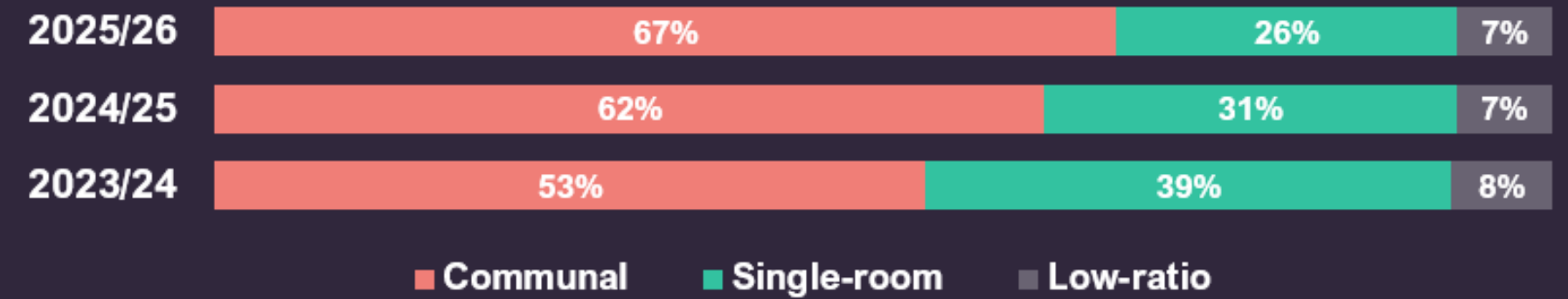
- What data would be most useful to you in demonstrating your impact?
- What specific datasets would help you evidence your work?
- What contextual information would make the data more useful?
- How would you like HJ to present data back to you?

ACCOMMODATION

Total Beds

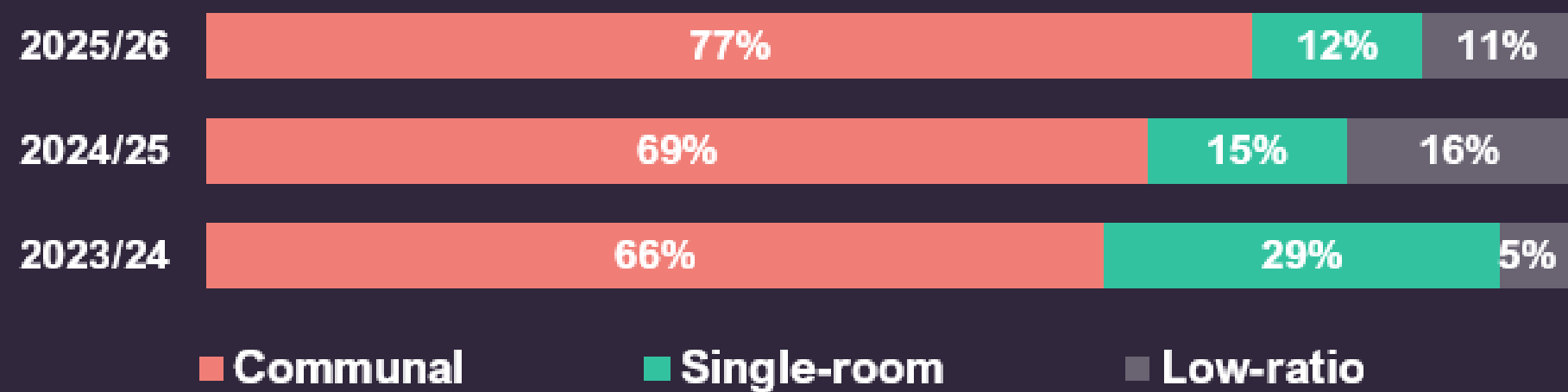


Bed Type Composition %

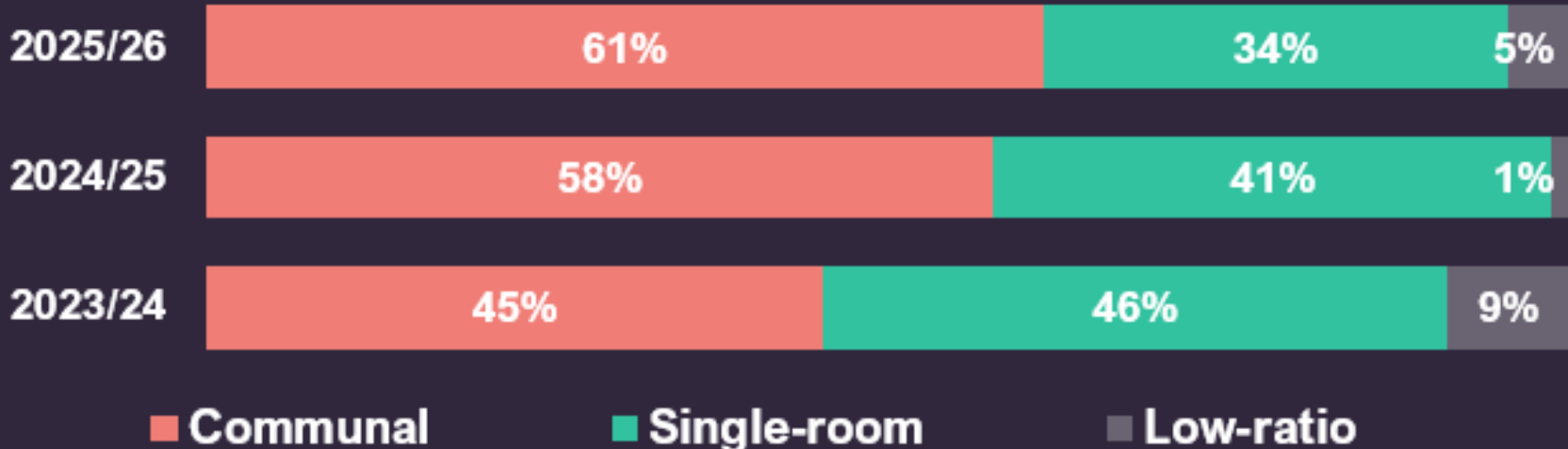


ACCOMMODATION – LDN/ENG

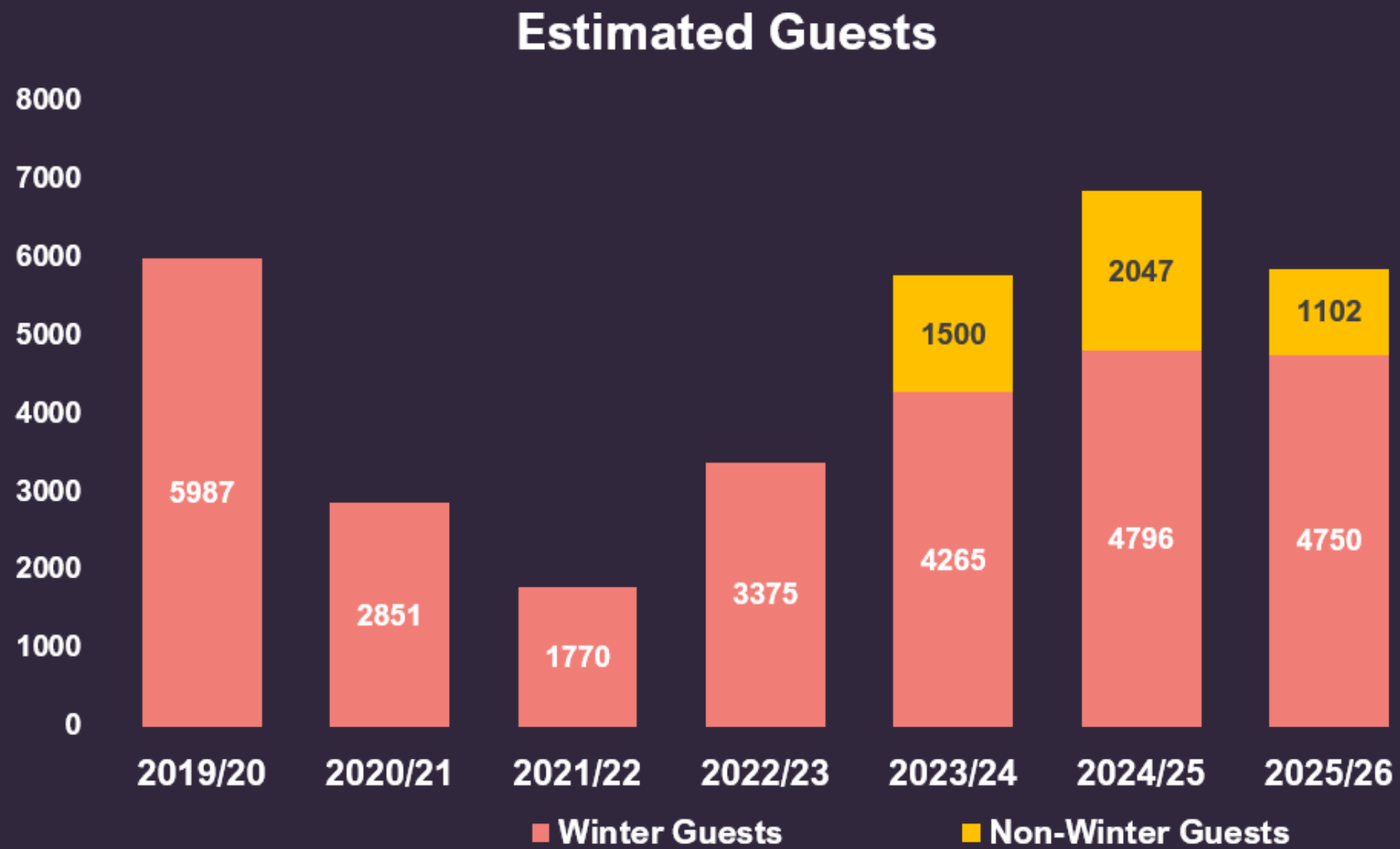
Bed Composition - London



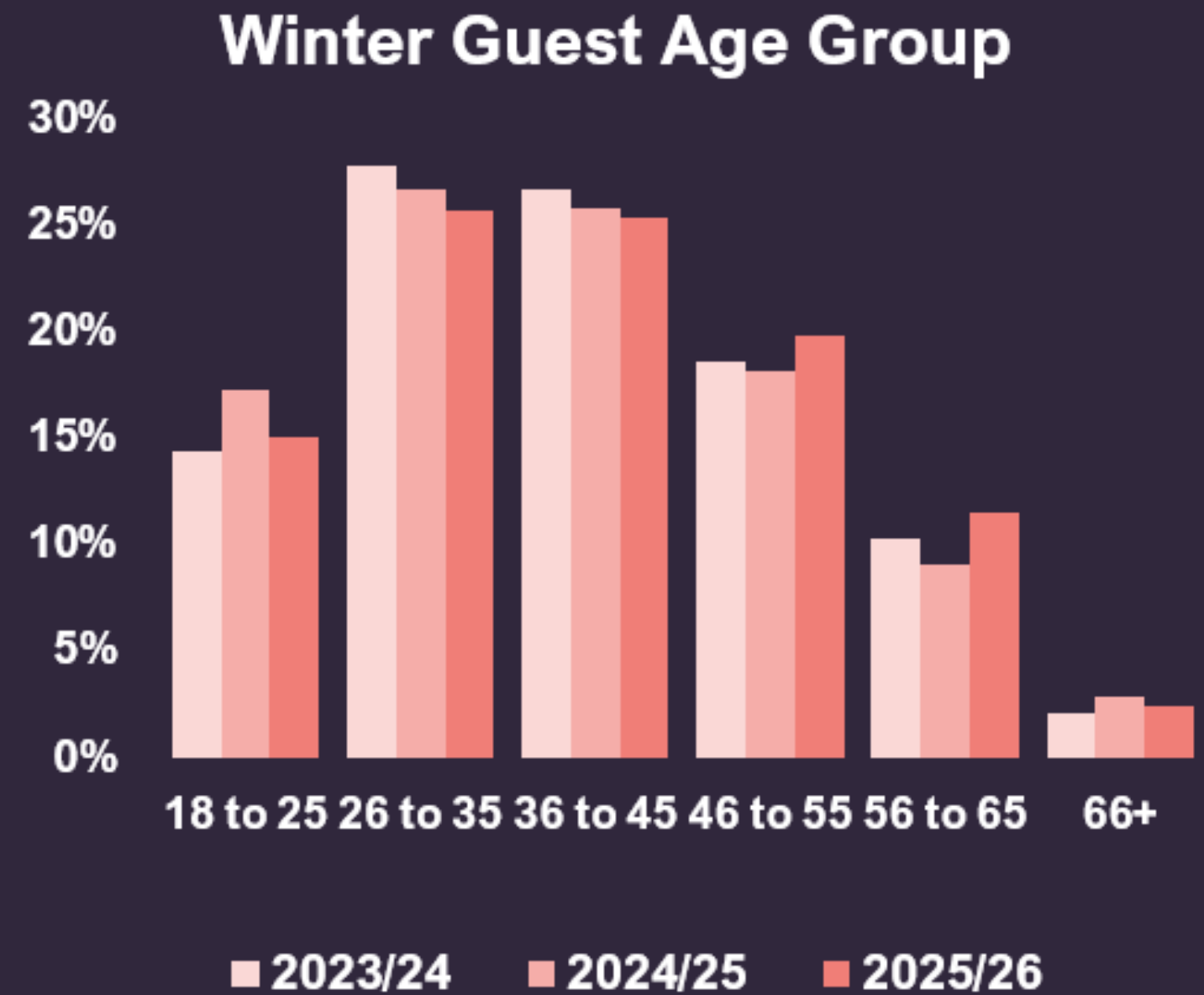
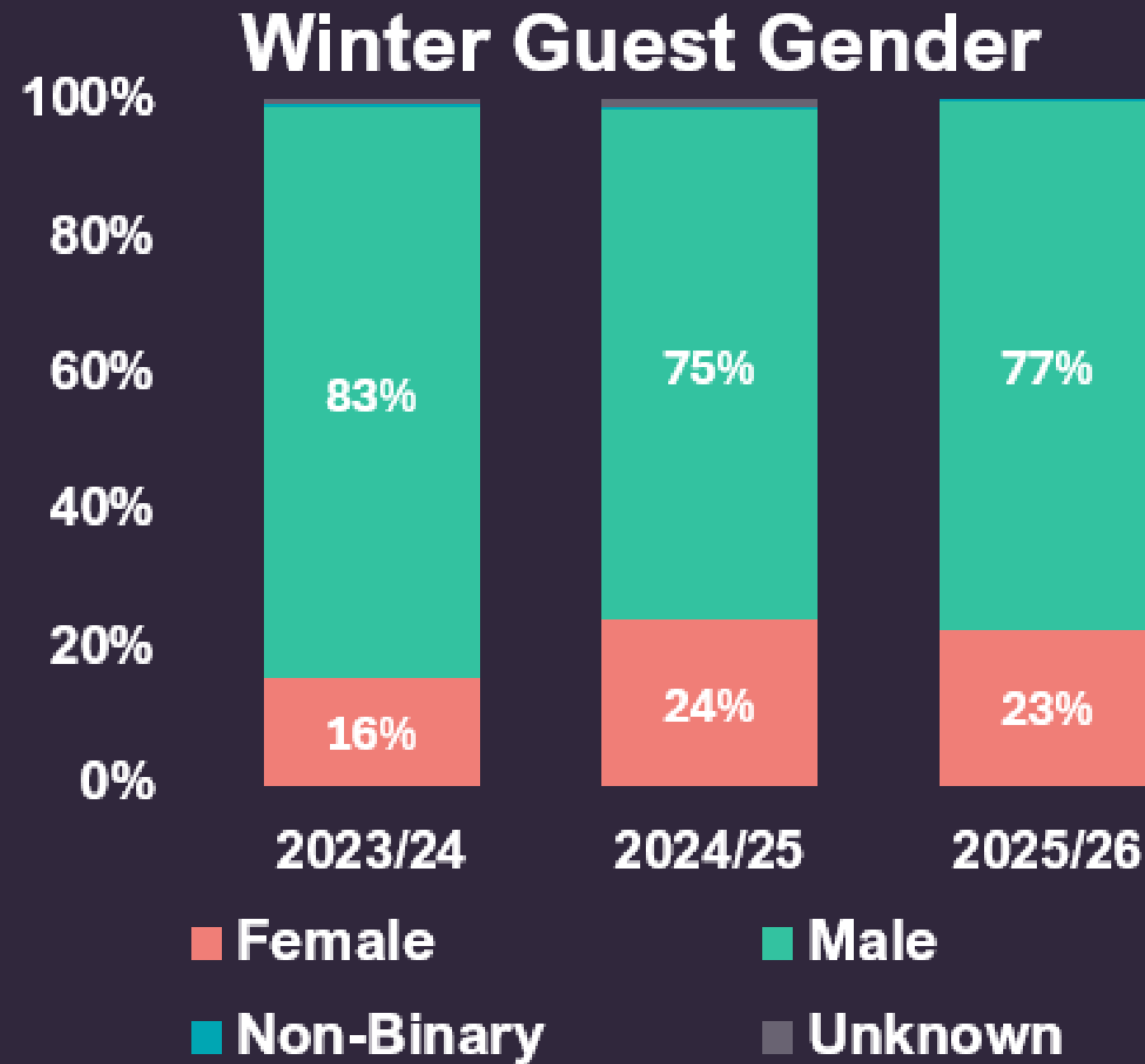
Bed Composition - England



GUESTS

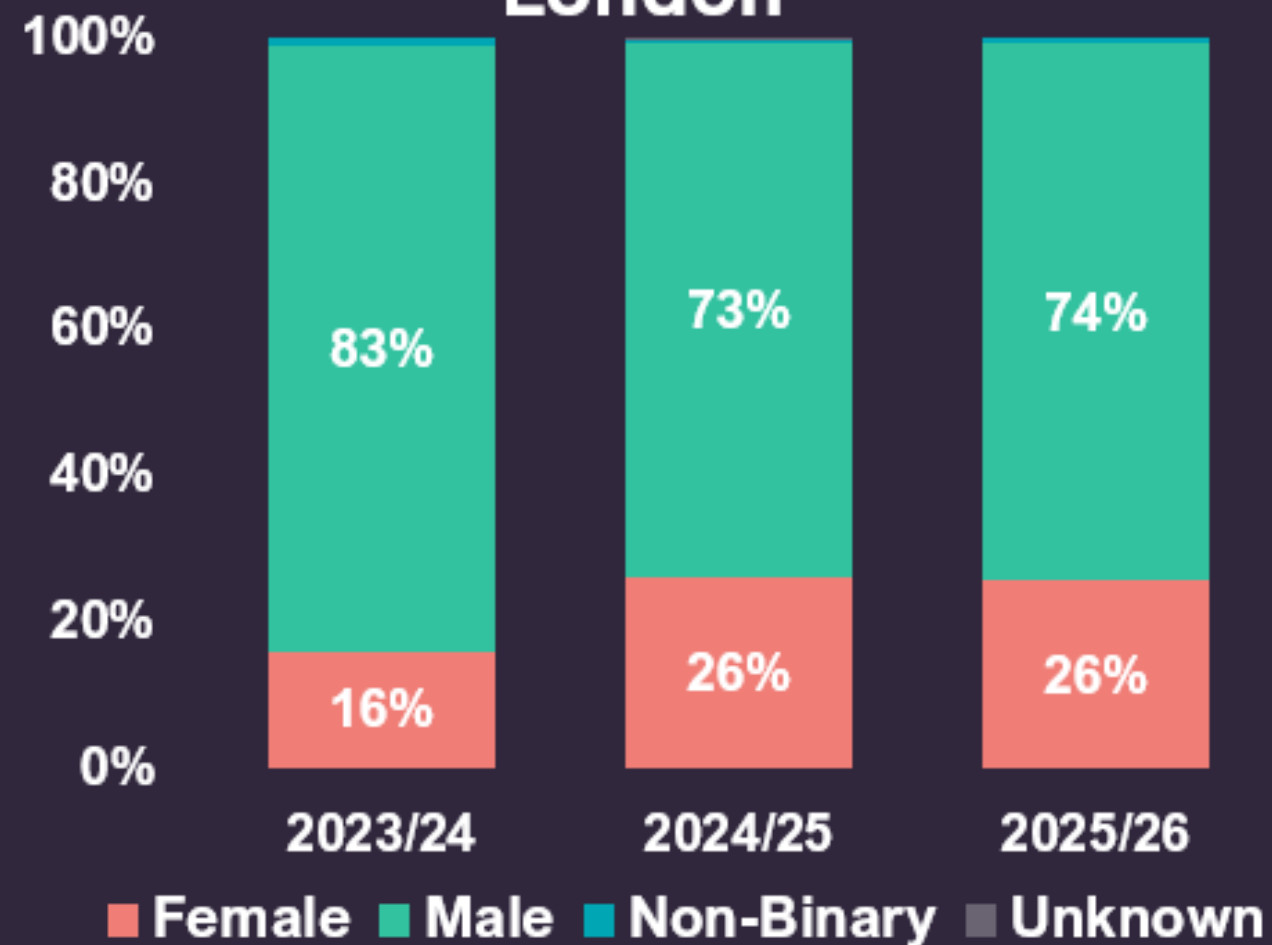


GUEST DEMOGRAPHICS

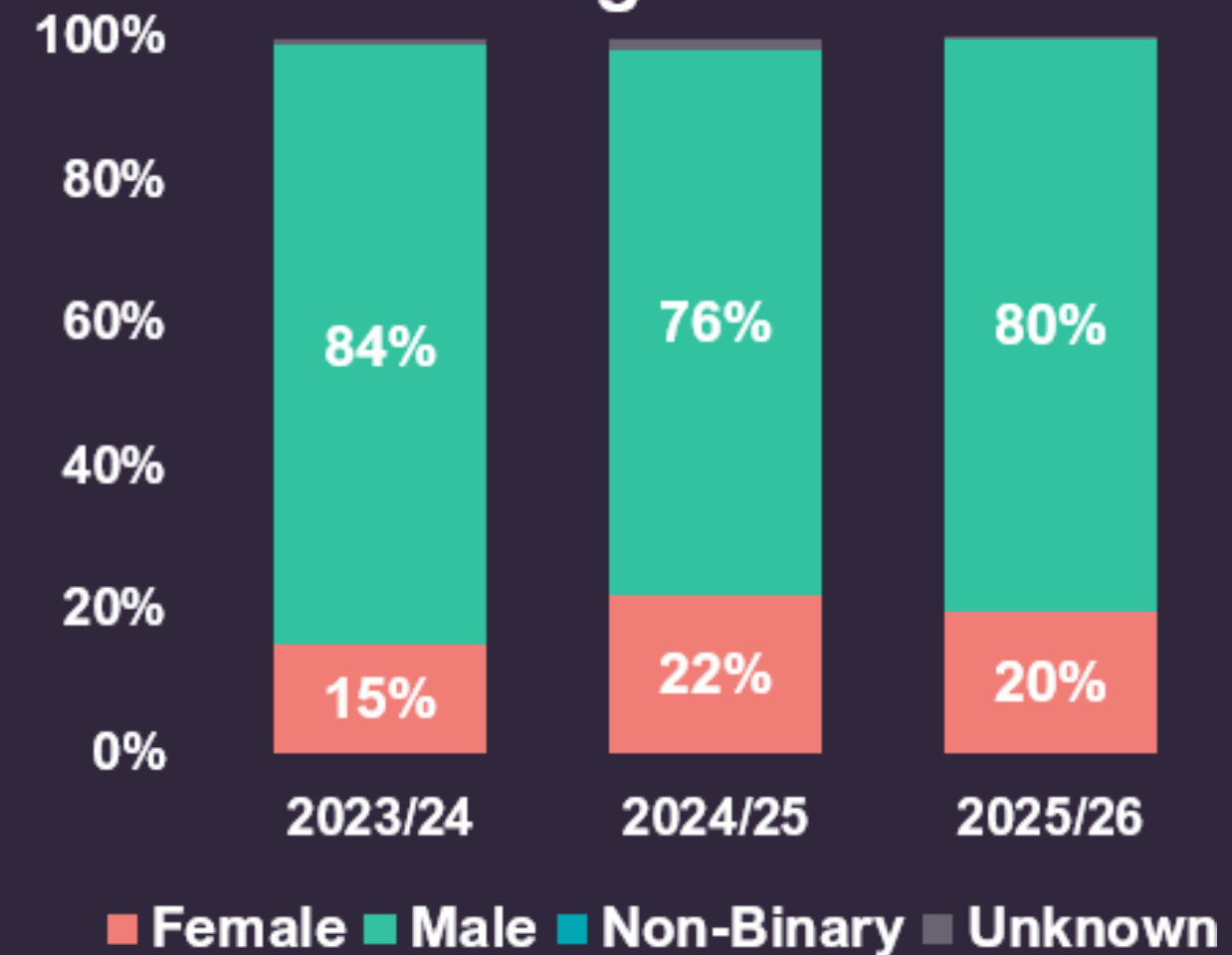


GUEST GENDER – LDN/ENG

Winter Guest Gender - London

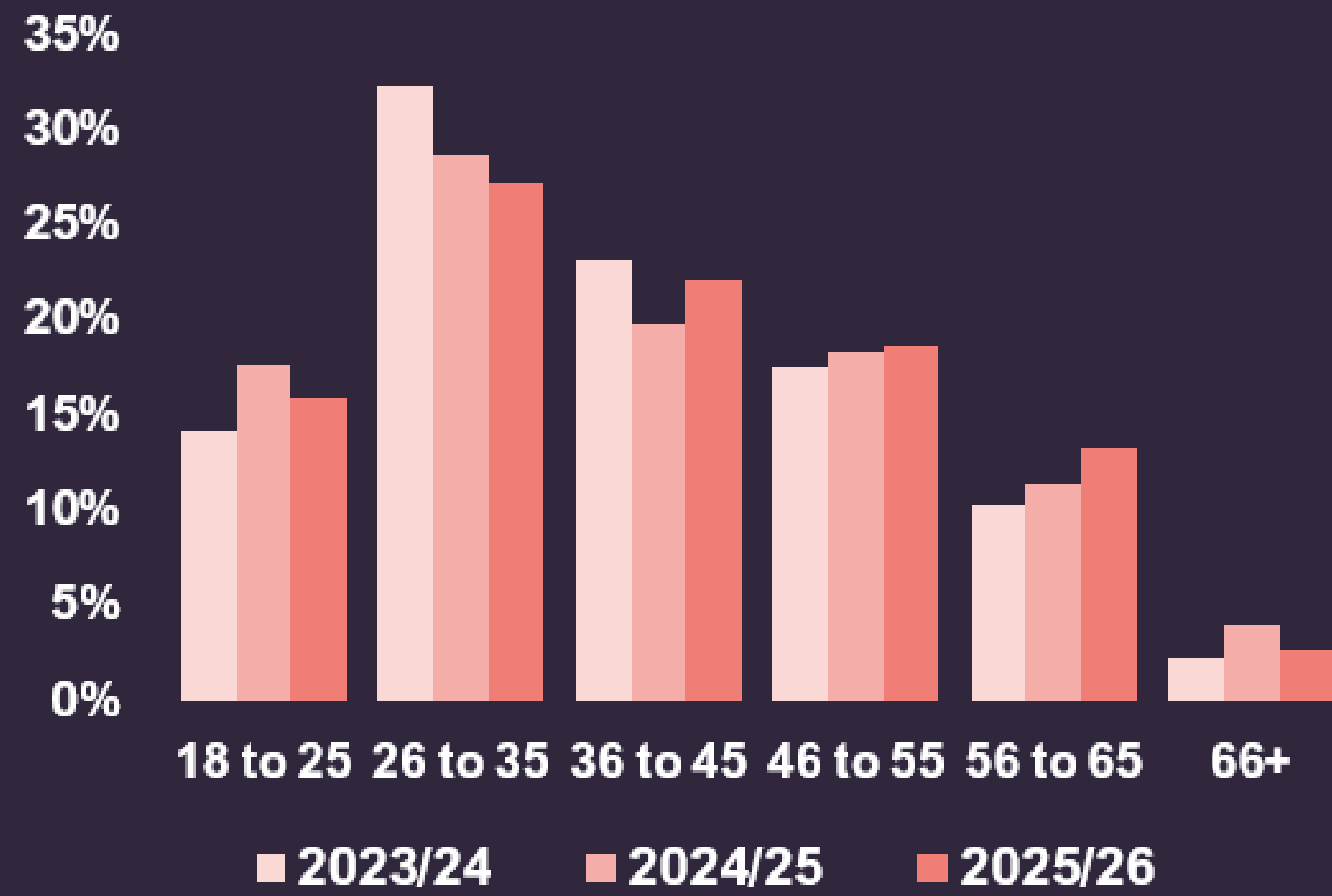


Winter Guest Gender - England

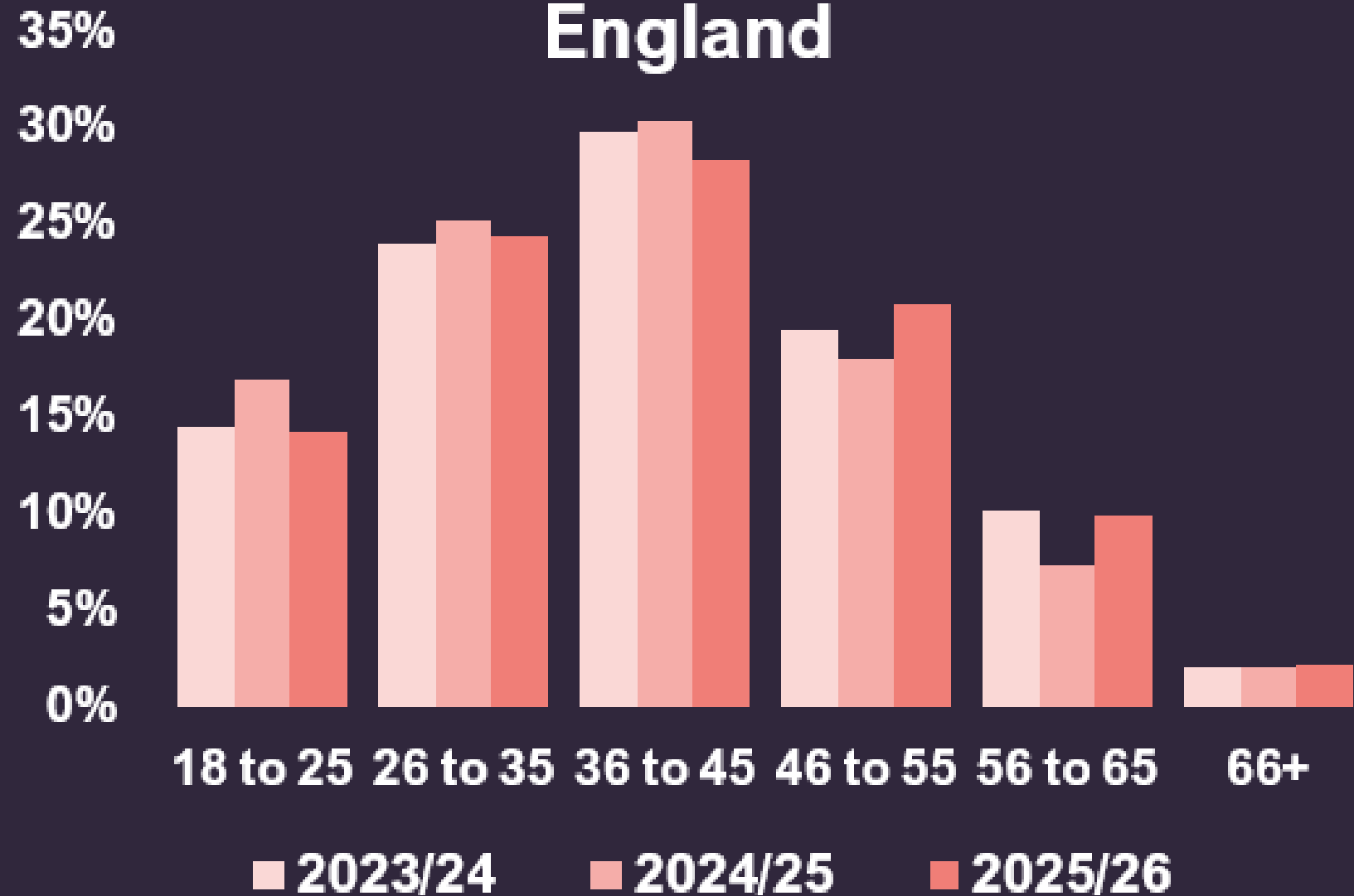


GUEST AGE – LDN/ENG

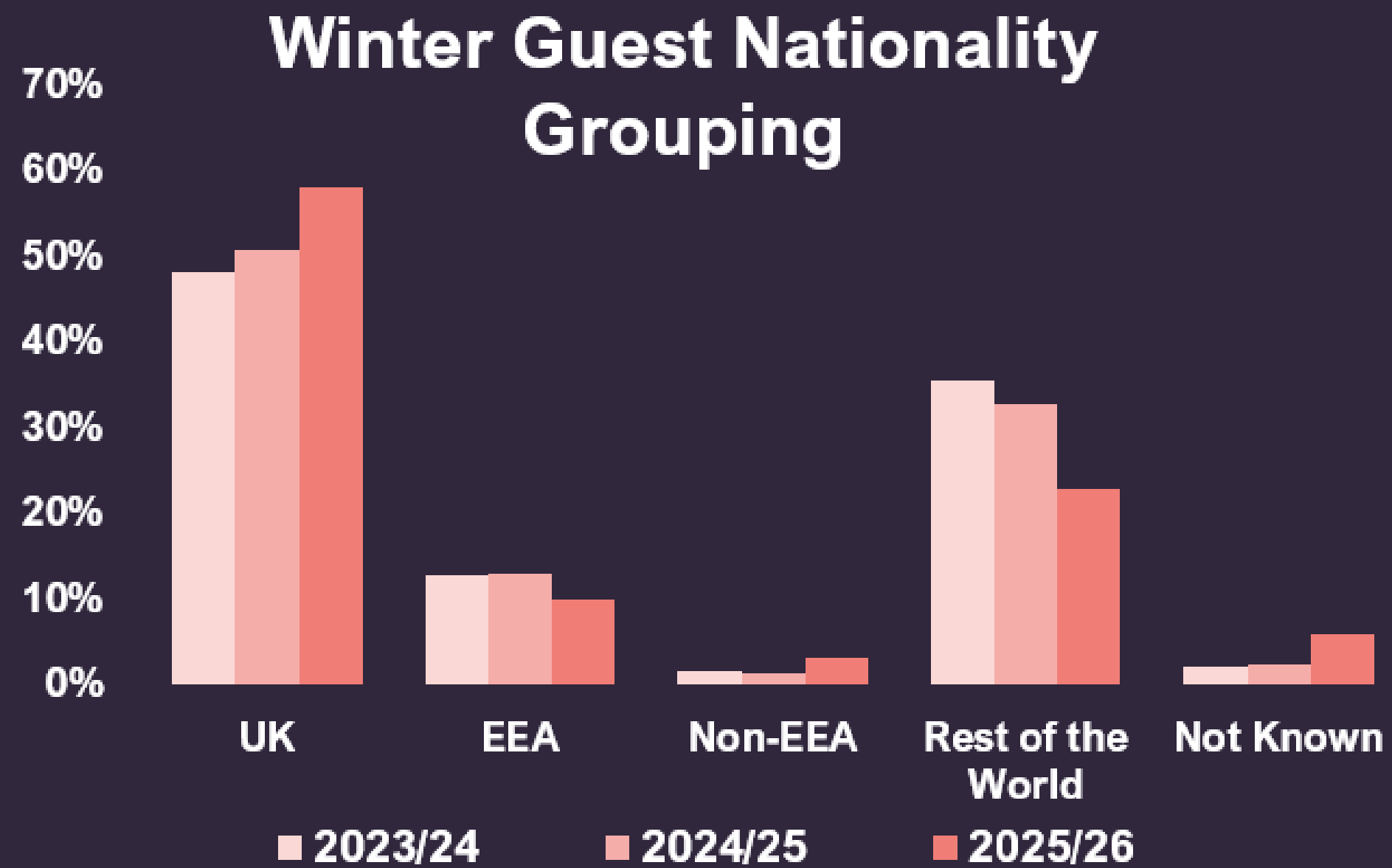
Winter Guest Age Group - London



Winter Guest Age Group - England

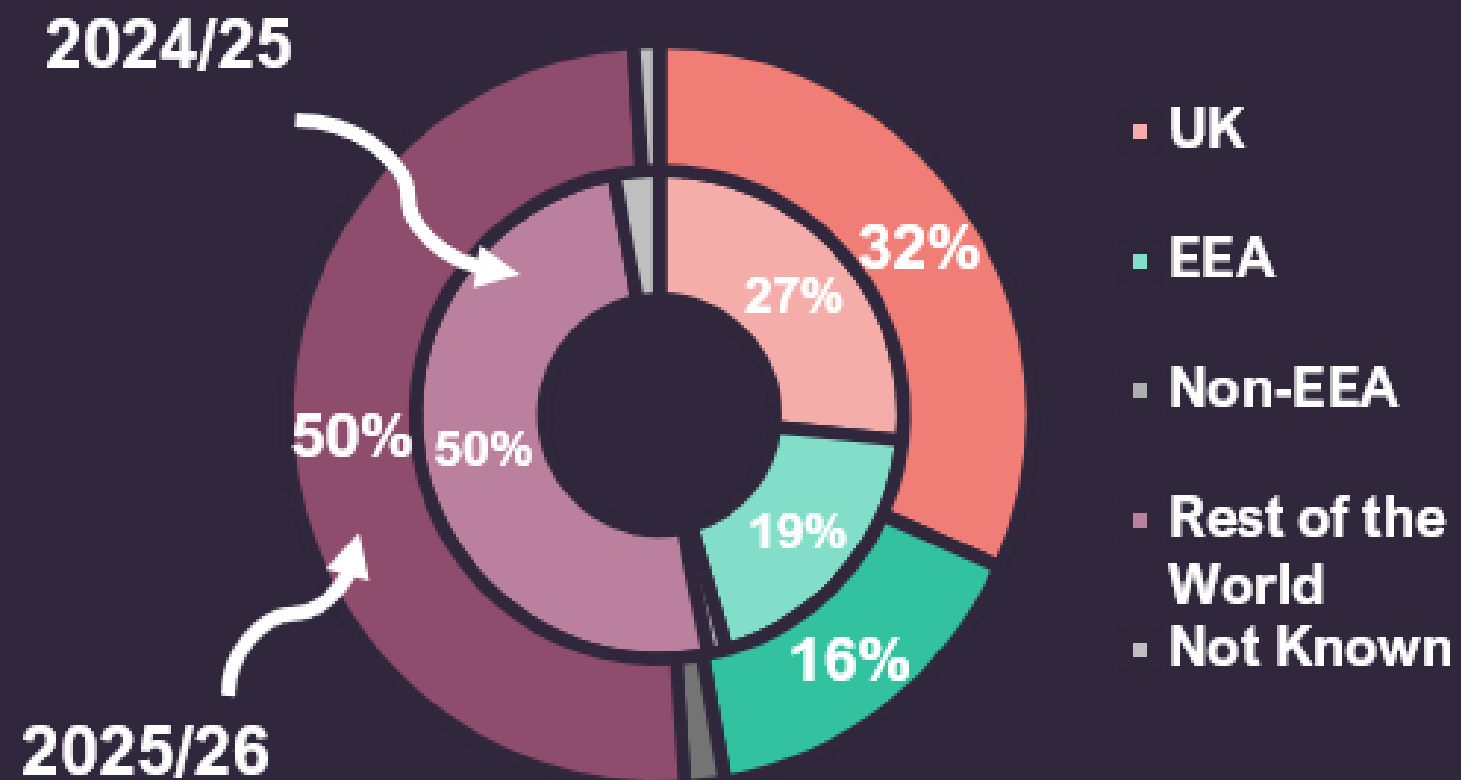


NATIONALITY GROUPING

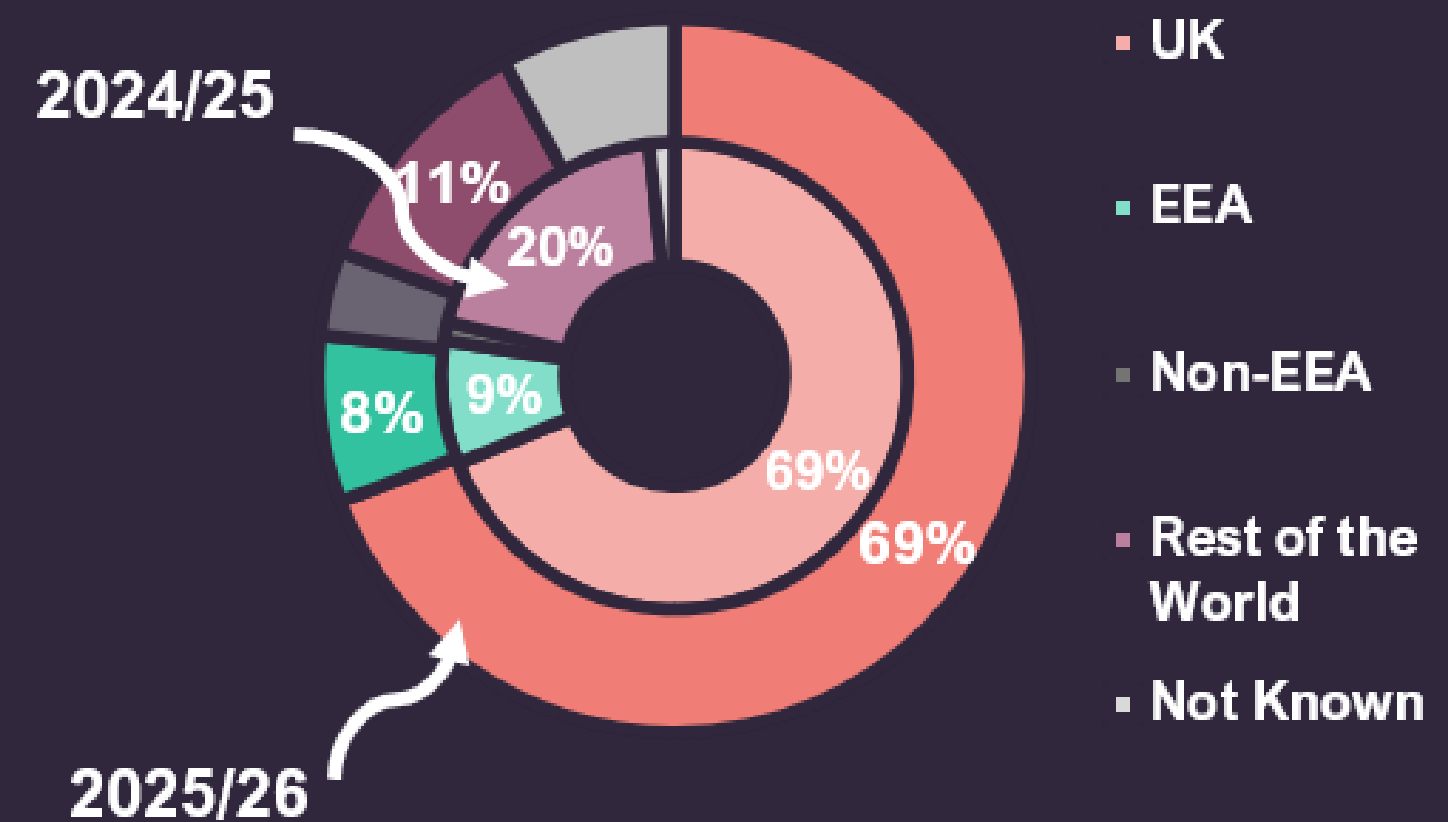


NATIONALITY GROUPING – LDN/ENG

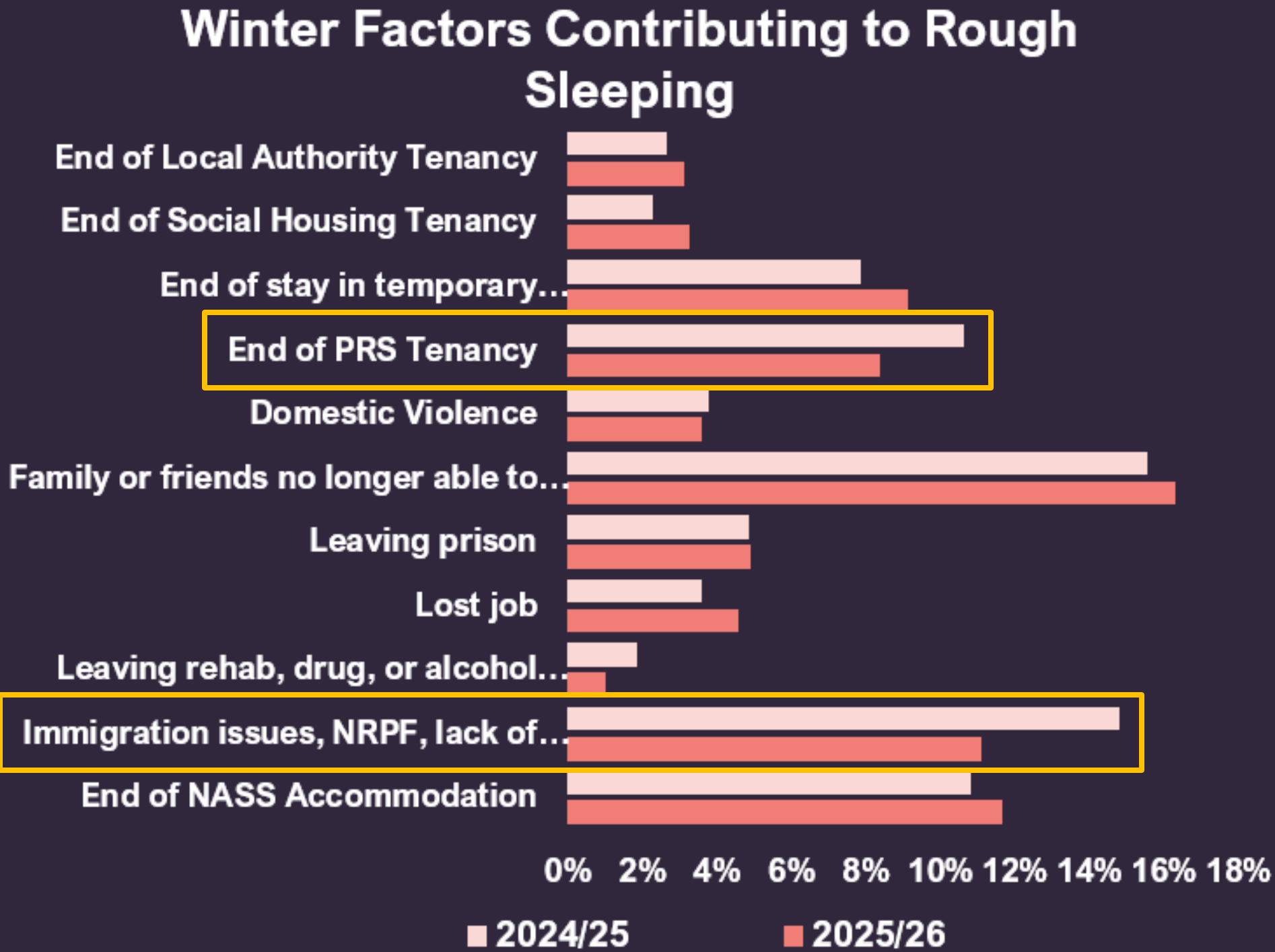
Winter Guest Nationality Grouping - London



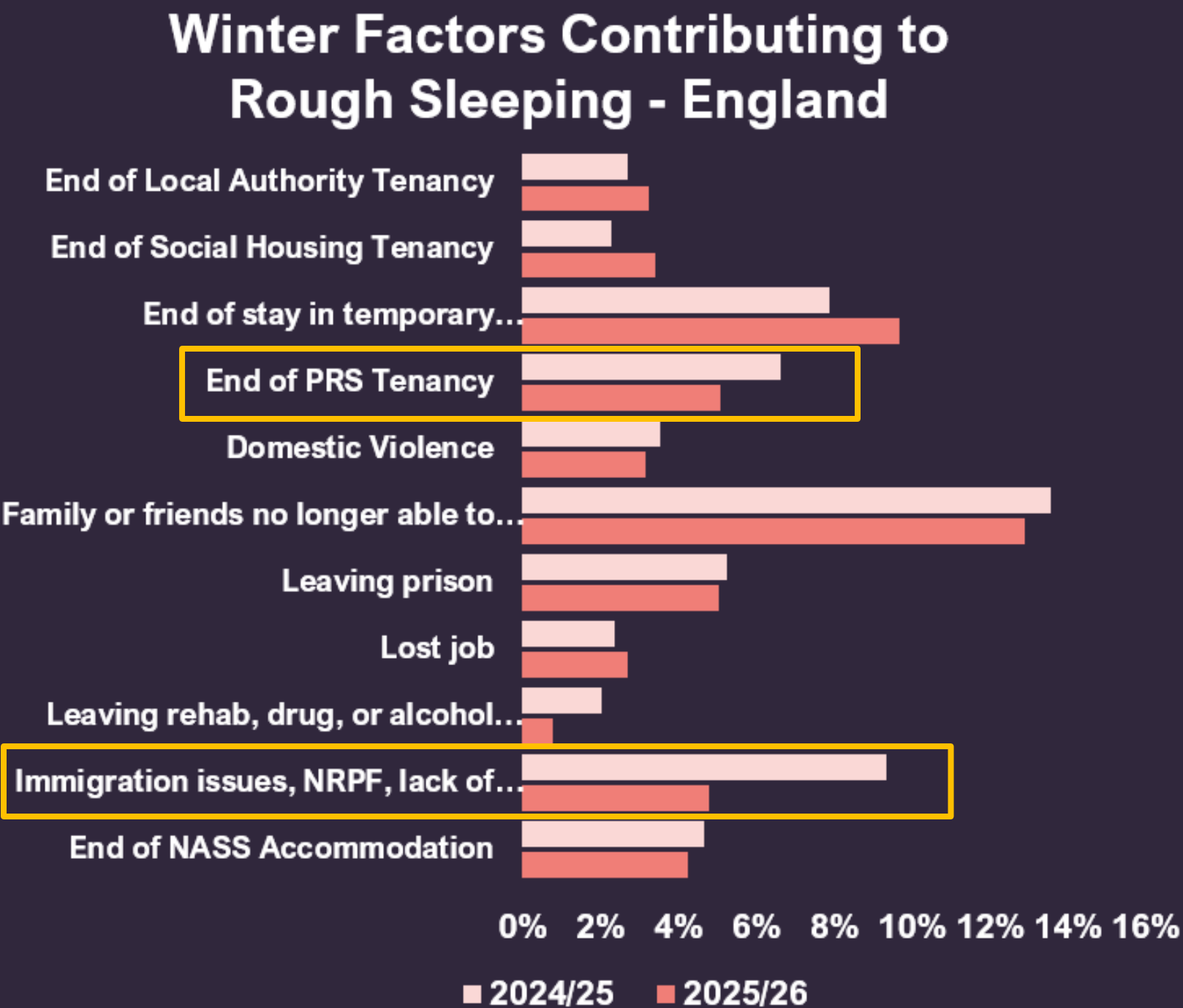
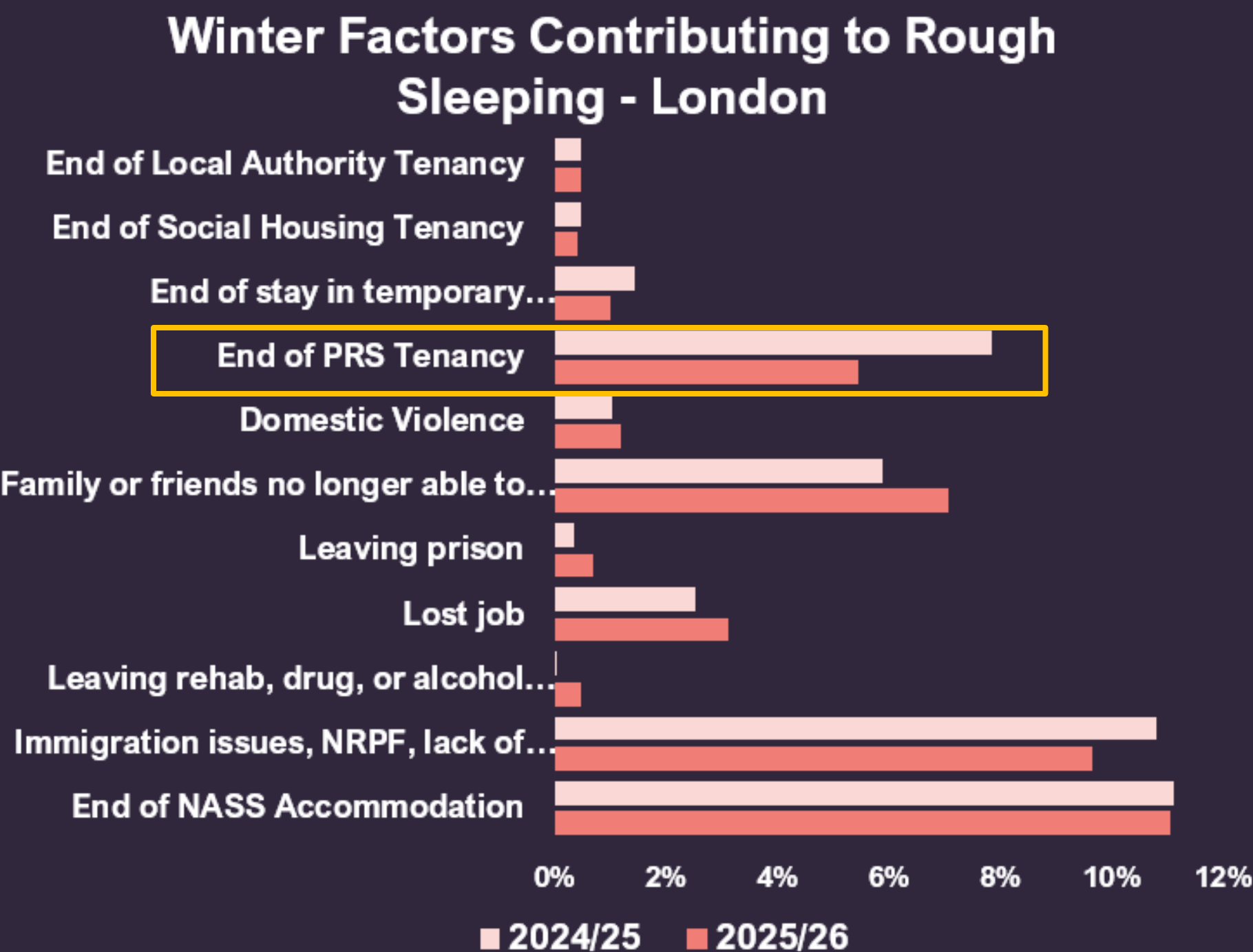
Winter Guest Nationality Grouping - England



FACTORS CONTRIBUTING TO ROUGH SLEEPING

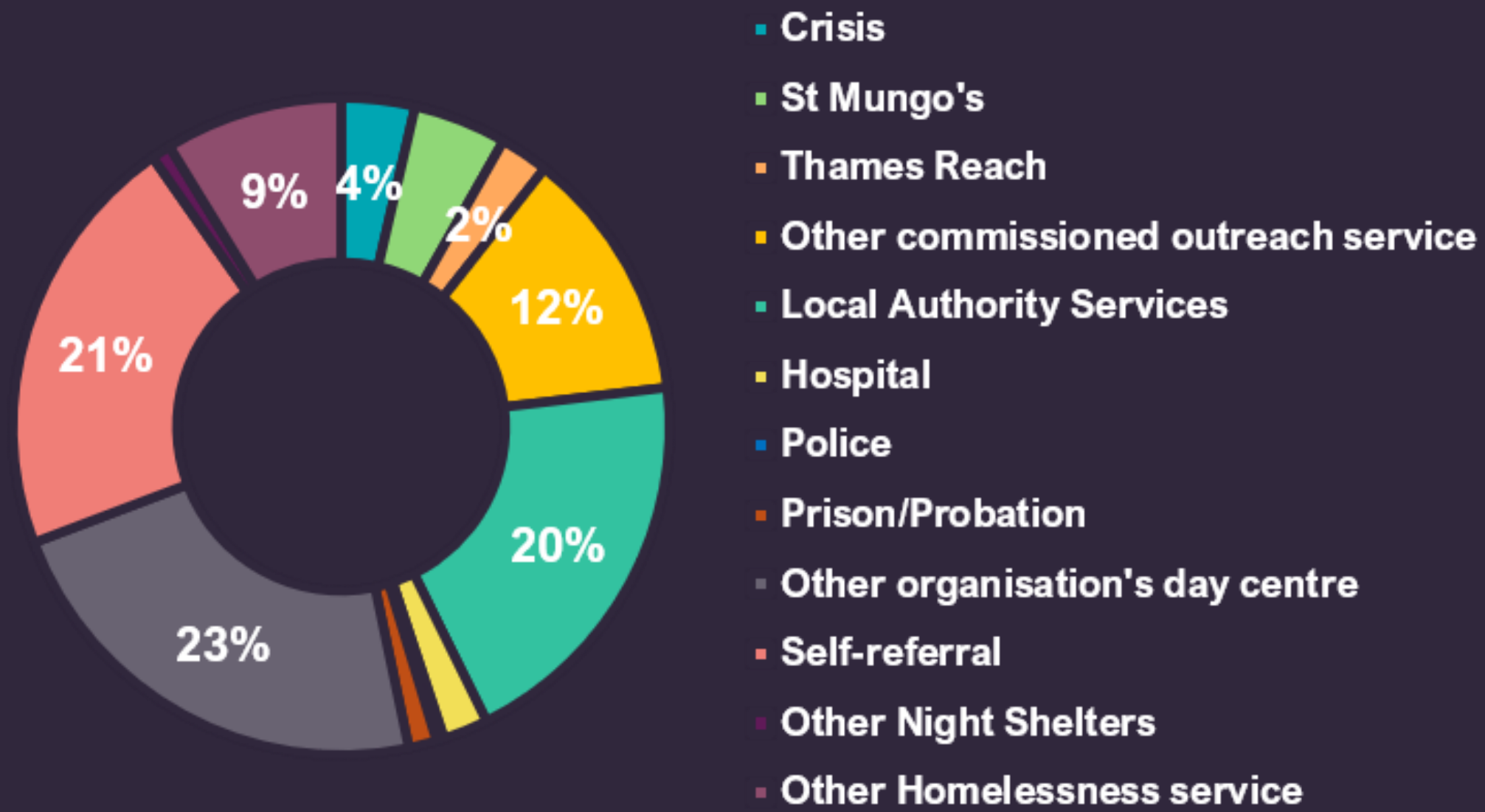


FACTORS CONTRIBUTING TO ROUGH SLEEPING – LDN/ENG



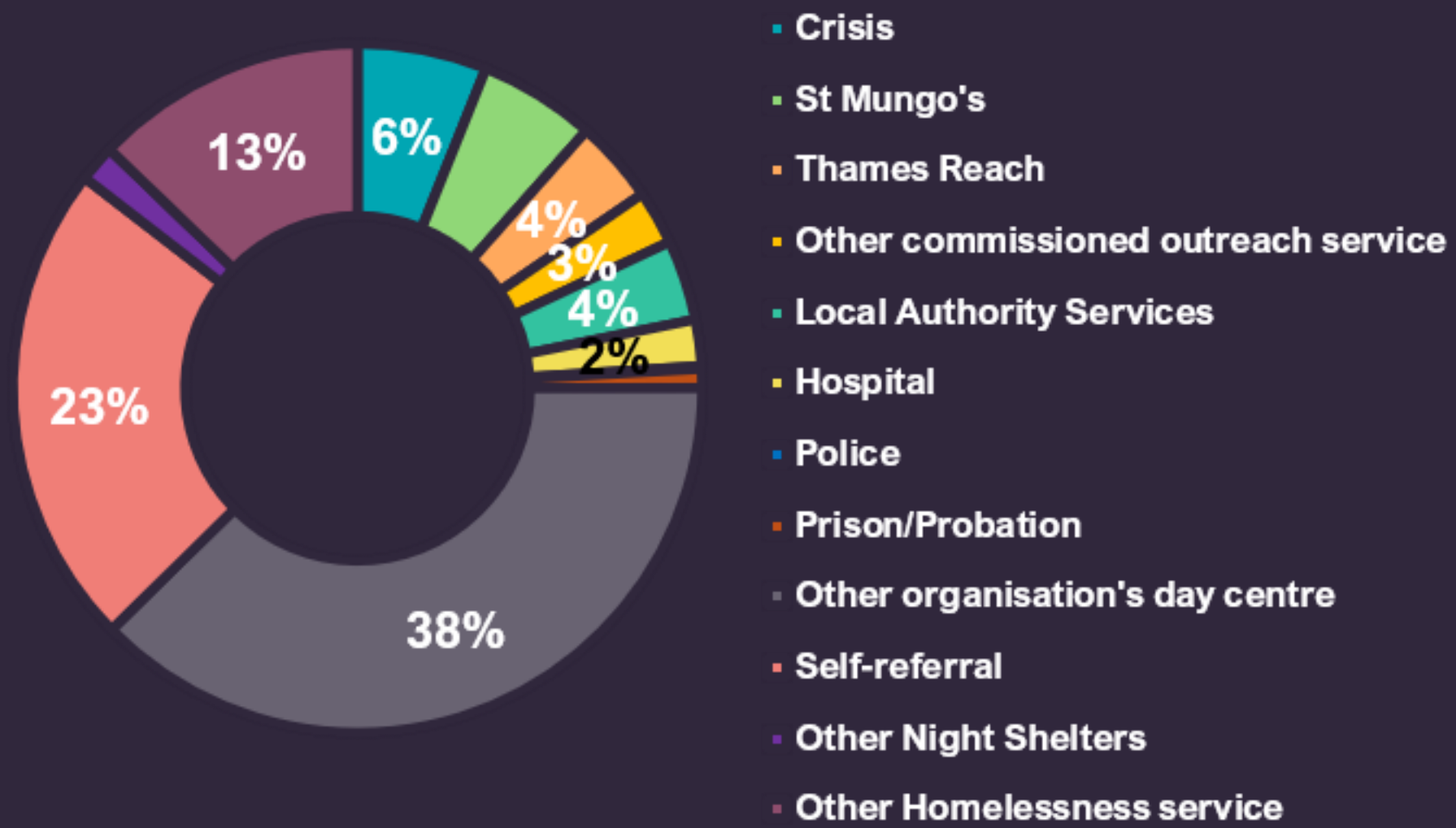
REFERRALS INTO SHELTERS

Winter Referrals into Night Shelters

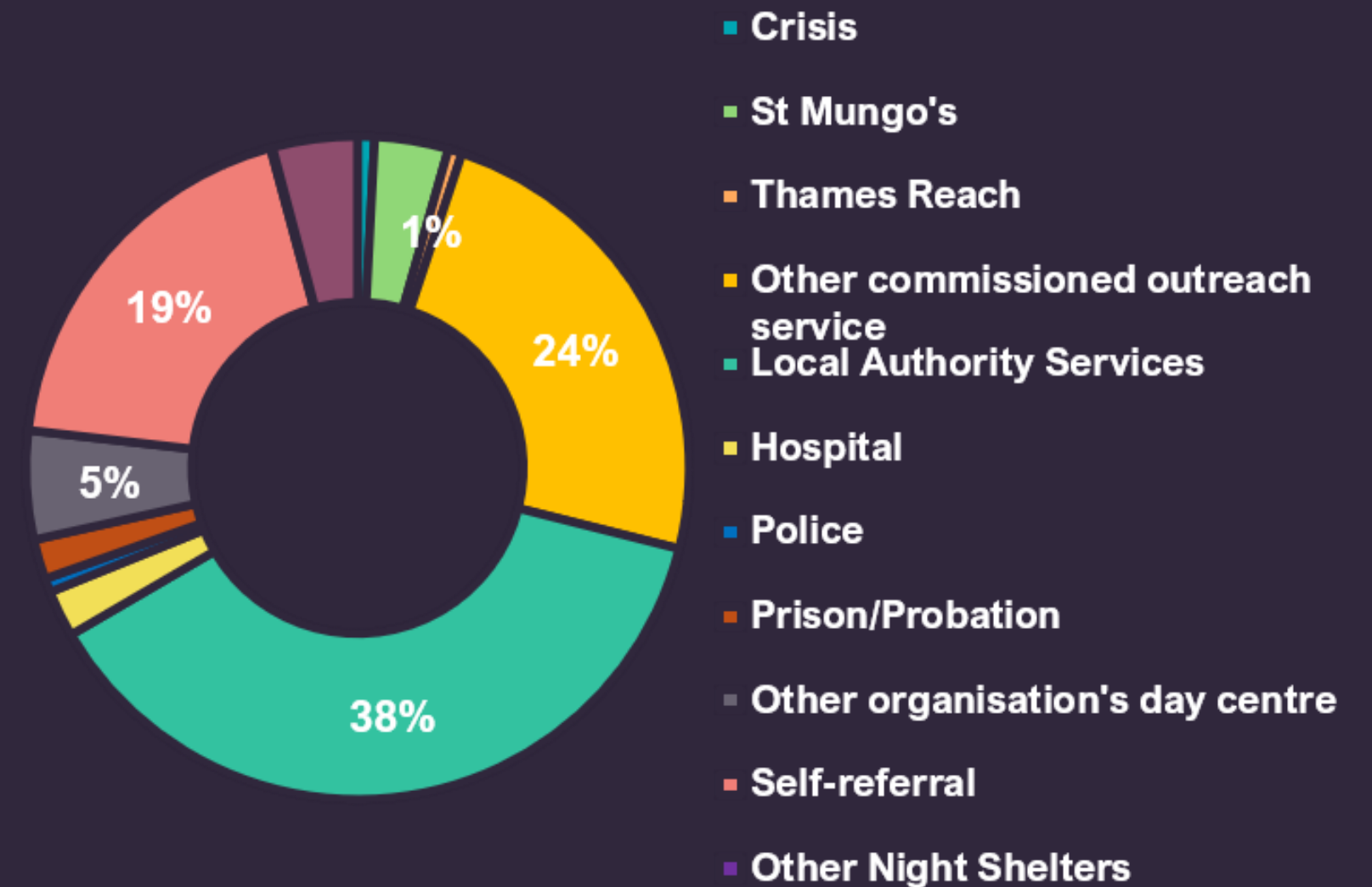


REFERRALS INTO SHELTERS – LDN/ENG

Winter Referrals into Night Shelters - London



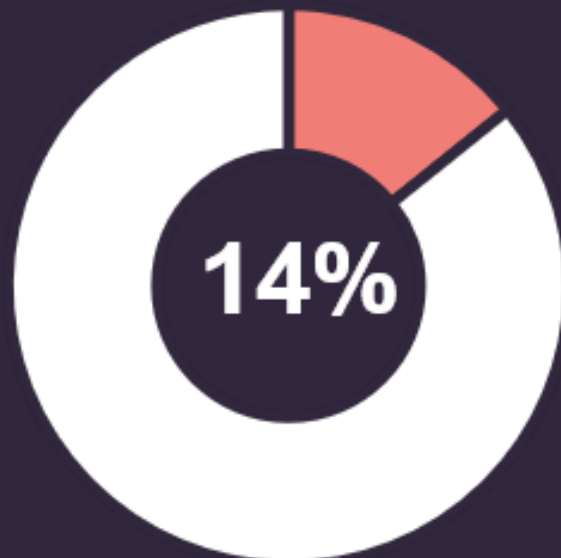
Winter Referrals into Night Shelters - England



RETURNING GUESTS

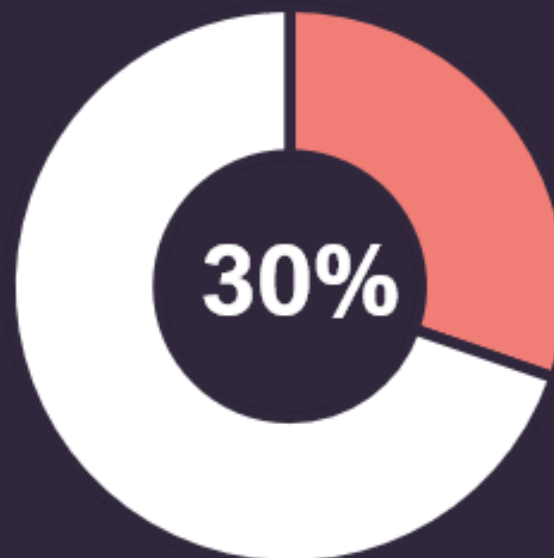
Estimated
Returning
Guests

677



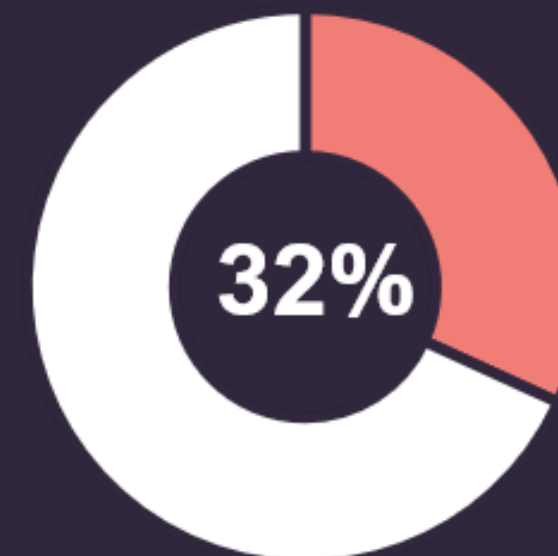
Returning Guests
previously achieved
Positive and stable
outcome

205



Returning Guests
previously achieved
Positive not stable
outcome

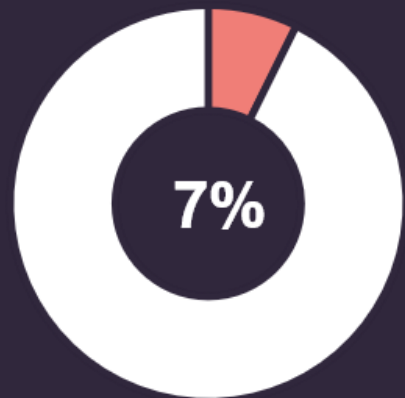
215



RETURNING GUESTS – LDN/ENG

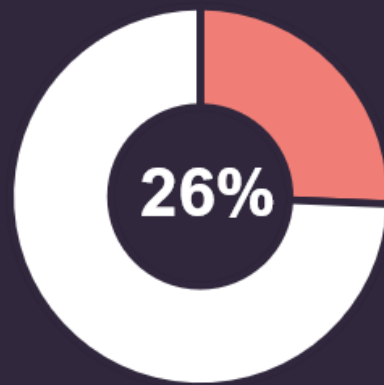
Estimated Returning
Guests - London

156



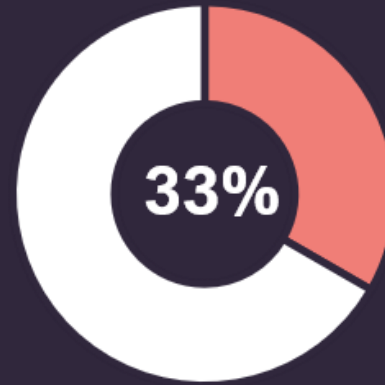
Returning Guests
previously achieved
Positive and stable
outcome

40



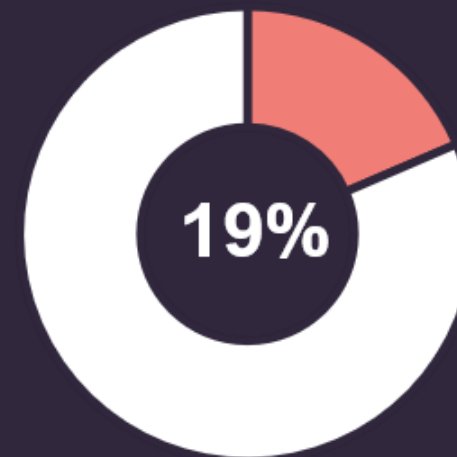
Returning Guests
previously achieved
Positive not stable
outcome

52



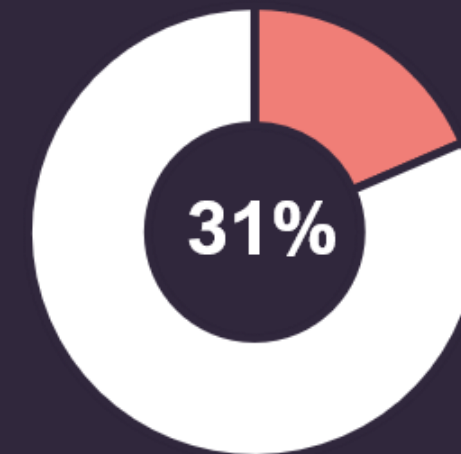
Estimated
Returning Guests
- England

477



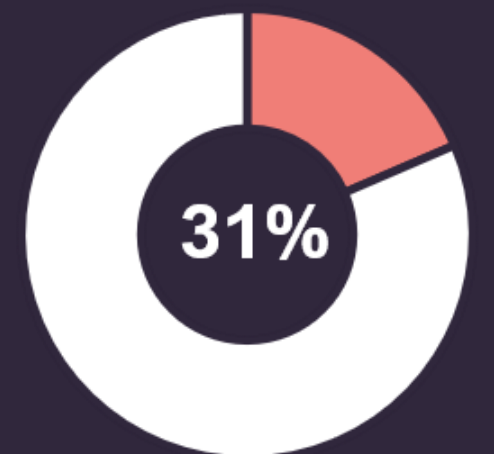
Returning Guests
previously
achieved Postive
and stable
outcome

150

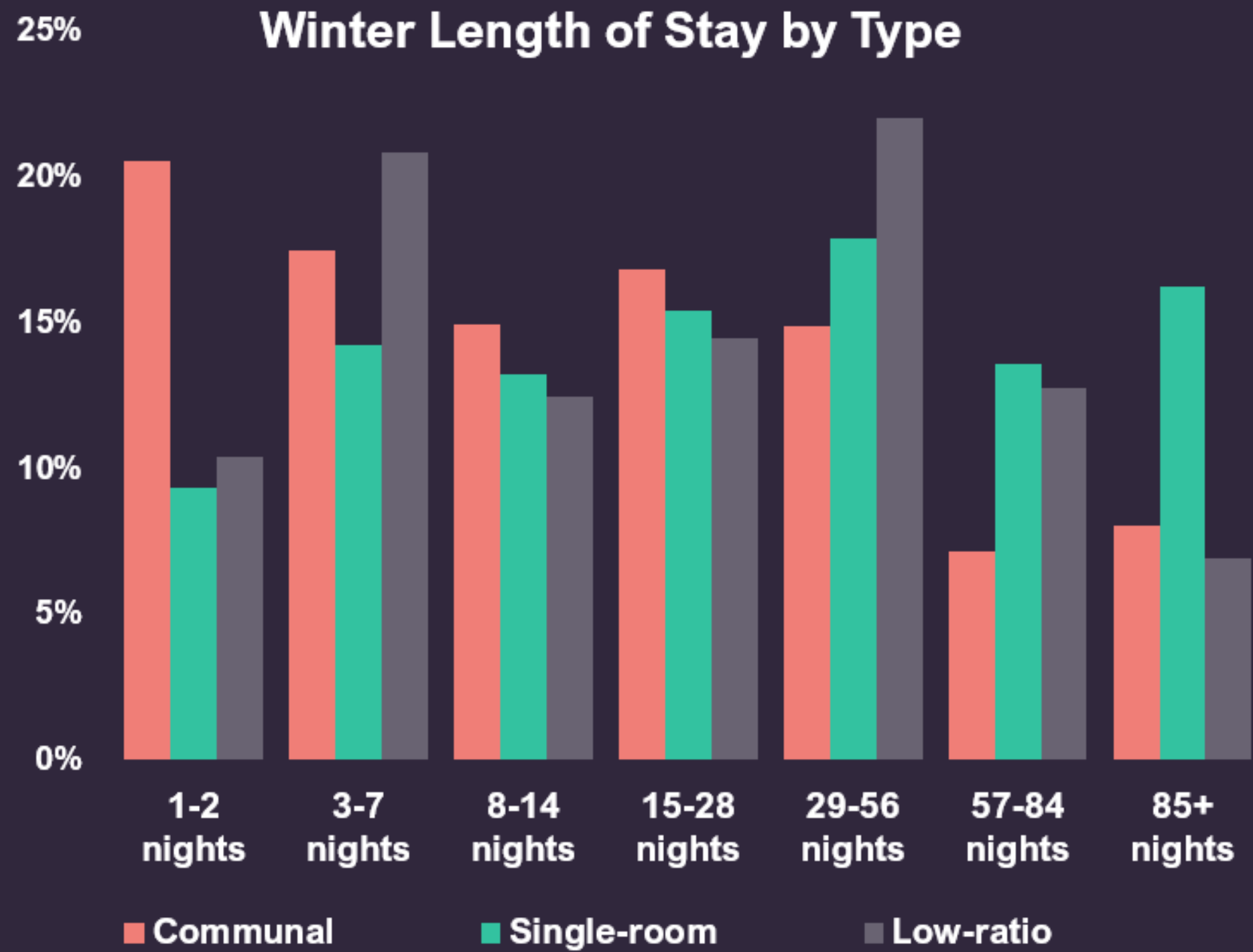


Returning Guests
previously
achieved Postive
not stable
outcome

150

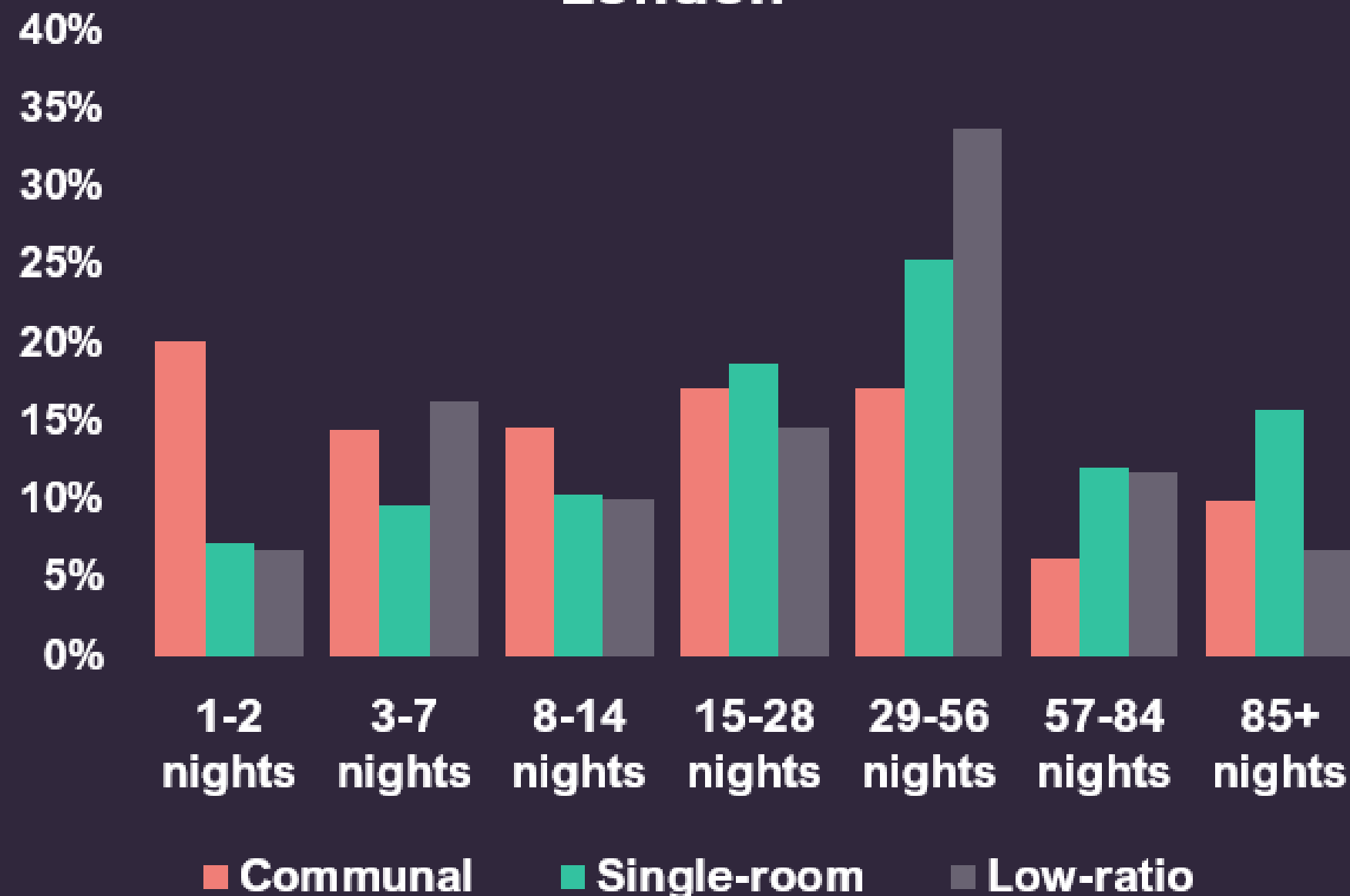


LENGTH OF STAY

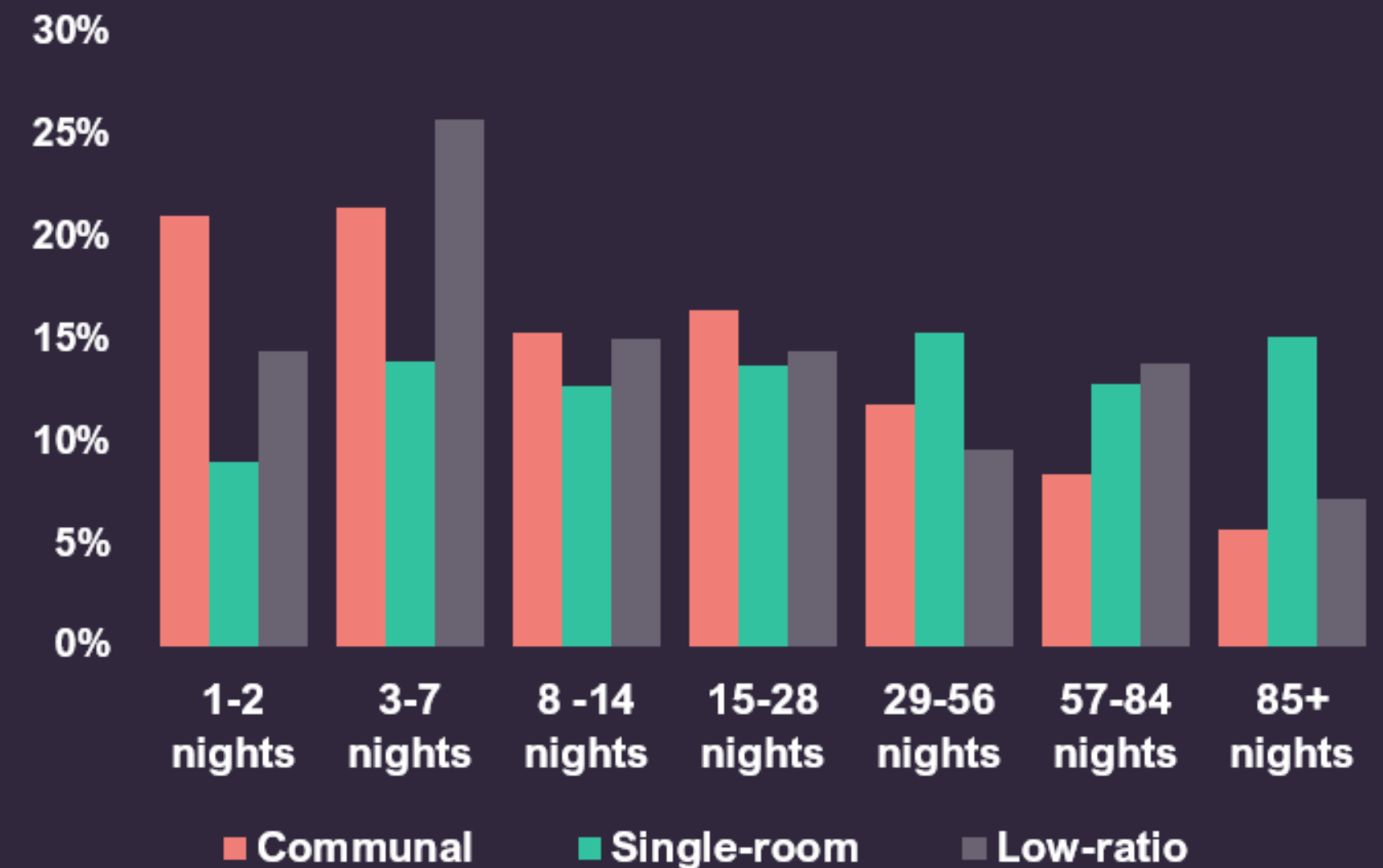


LENGTH OF STAY – LDN/ENG

Winter Length of Stay by Type - London



Winter Length of Stay by Type - England

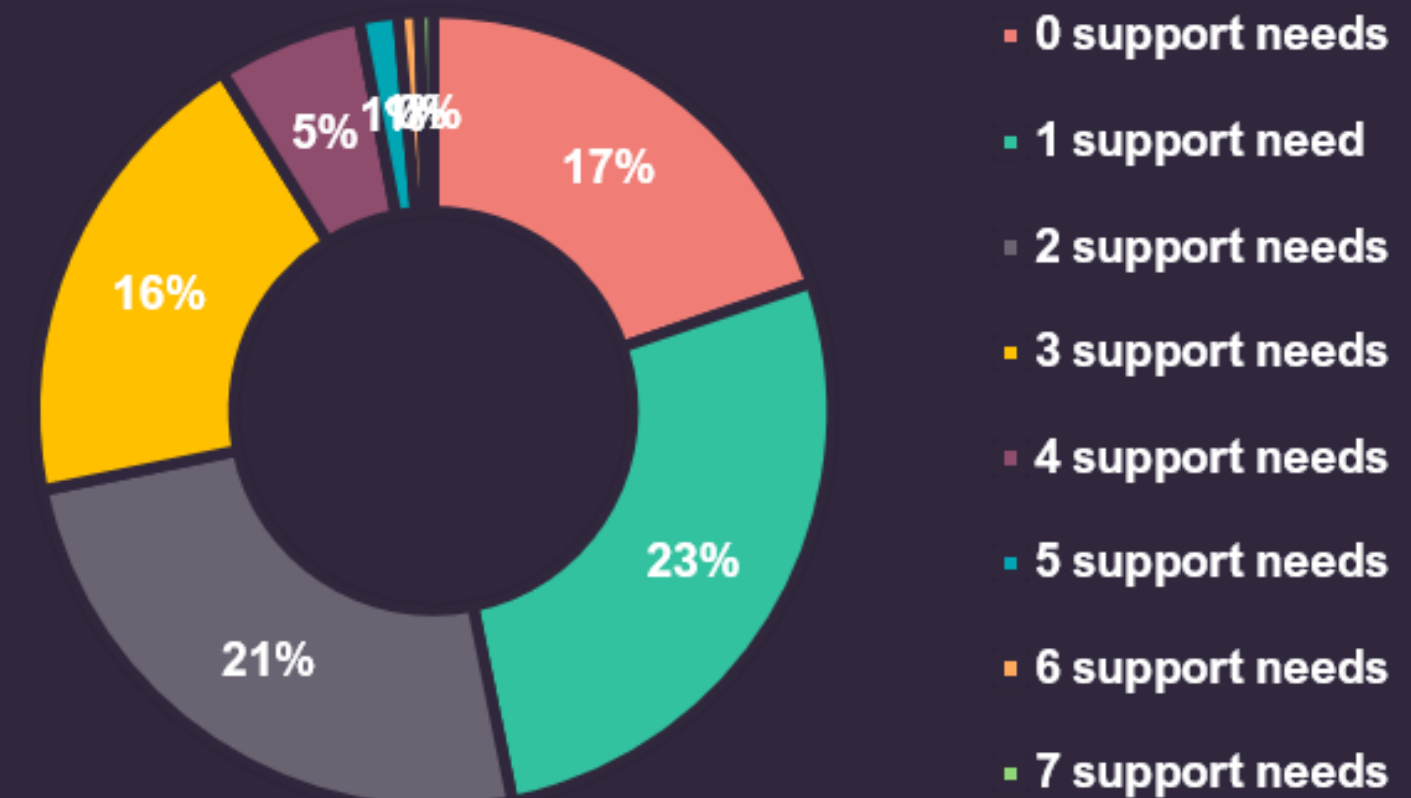


SUPPORT NEEDS

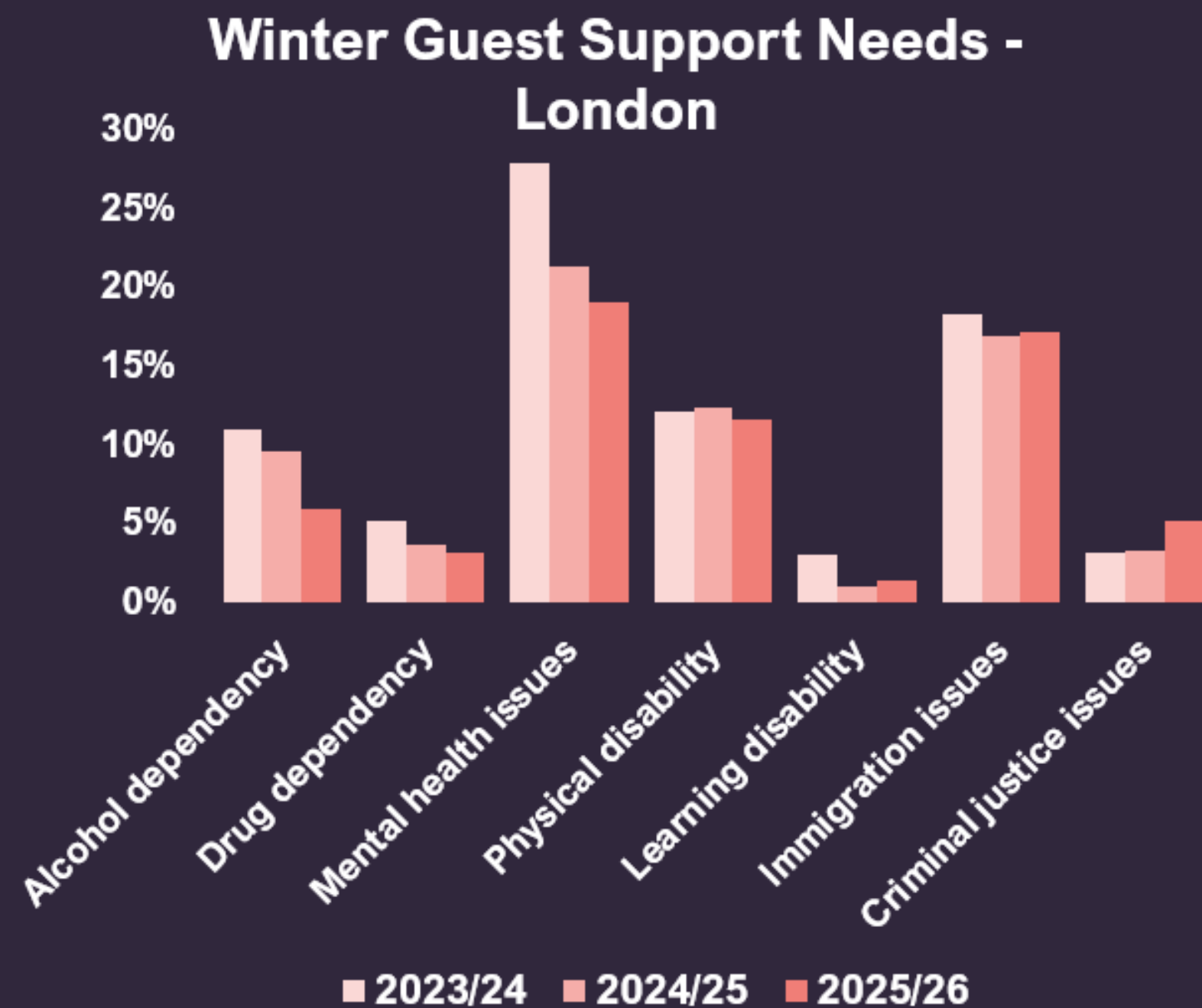
Winter Guest Support Needs



Winter Guest Combined Support Needs

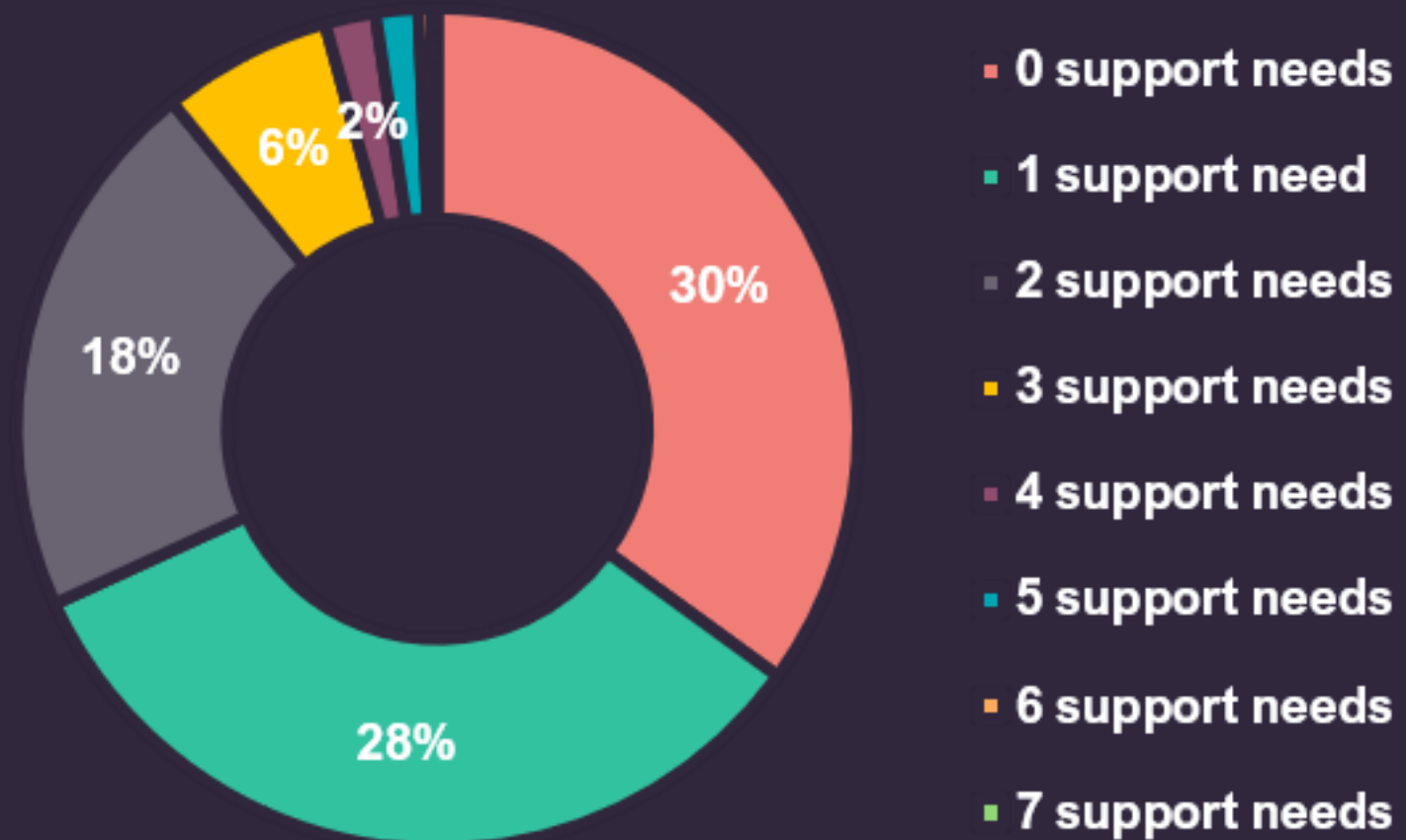


SUPPORT NEEDS – LDN/ENG

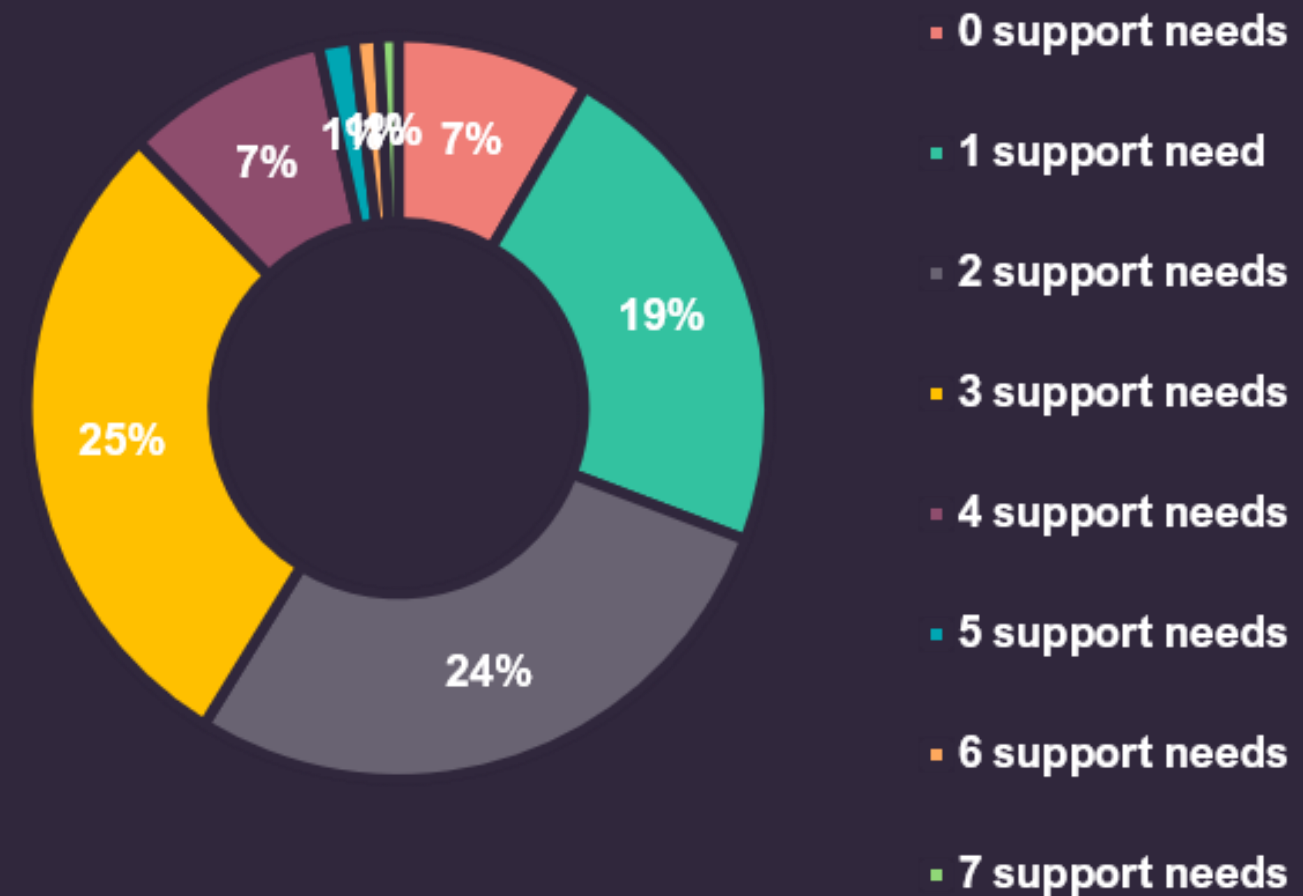


SUPPORT NEEDS COMBINATION – LDN/ENG

Winter Guest Combined Support Needs - London



Winter Guests Combination of Support Needs - England

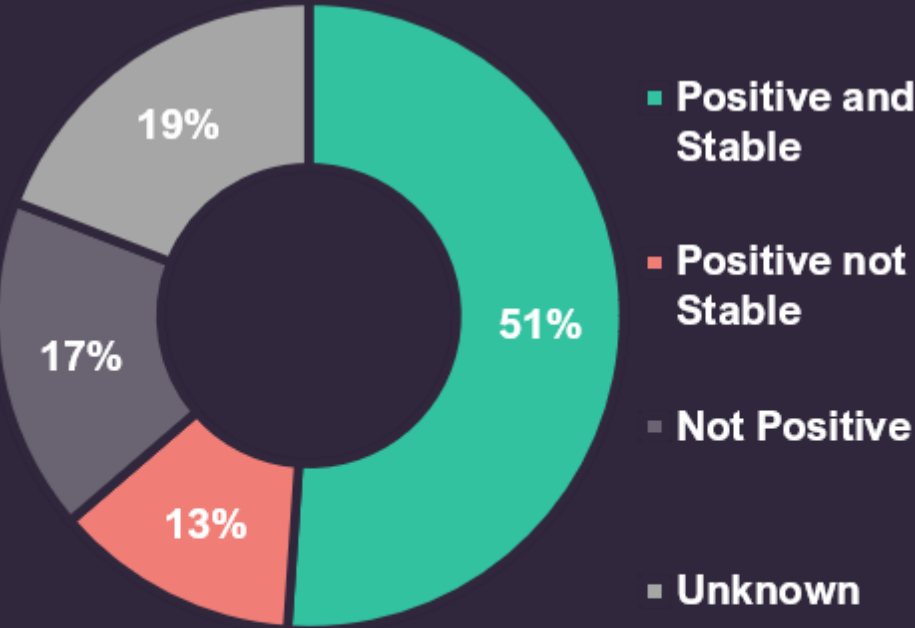


OVERALL MOVE-ON

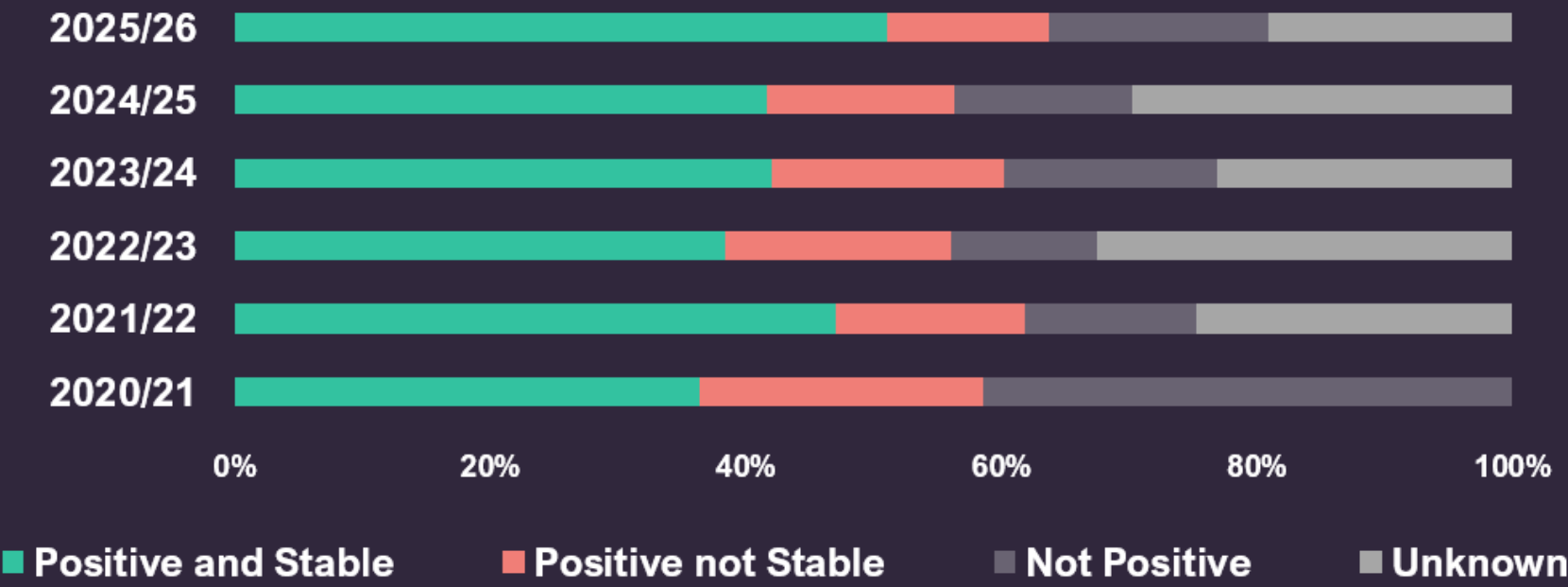
Positive Move-on rate

64%

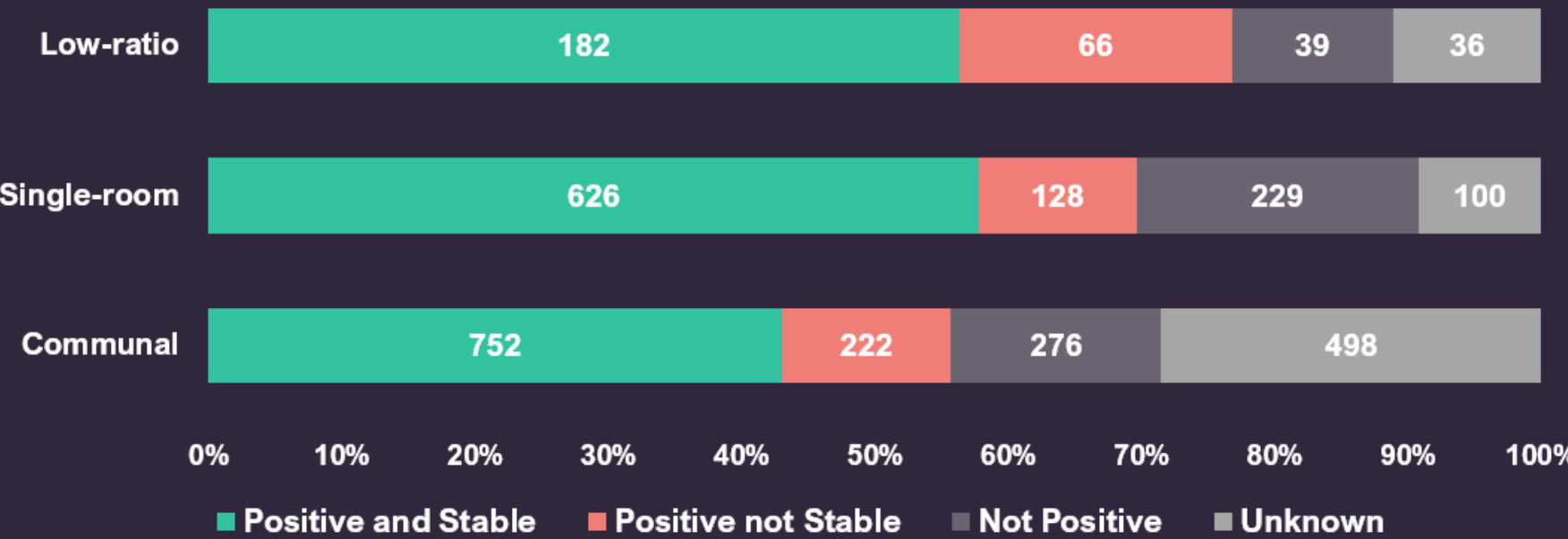
▲ 7%



Move-on Outcomes by Year



Move-on Outcome by Type

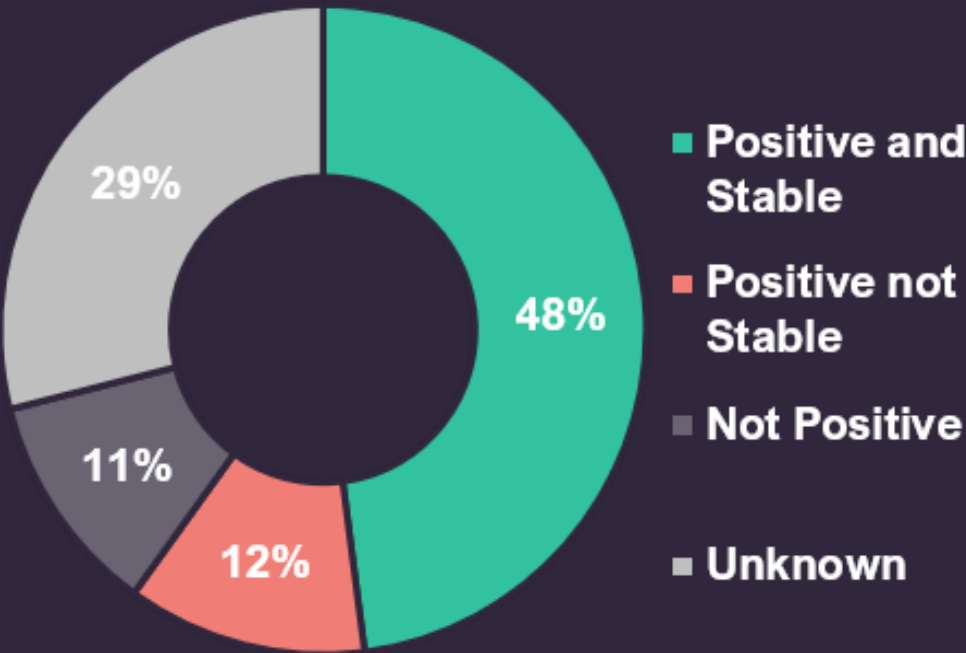


MOVE-ON - LONDON

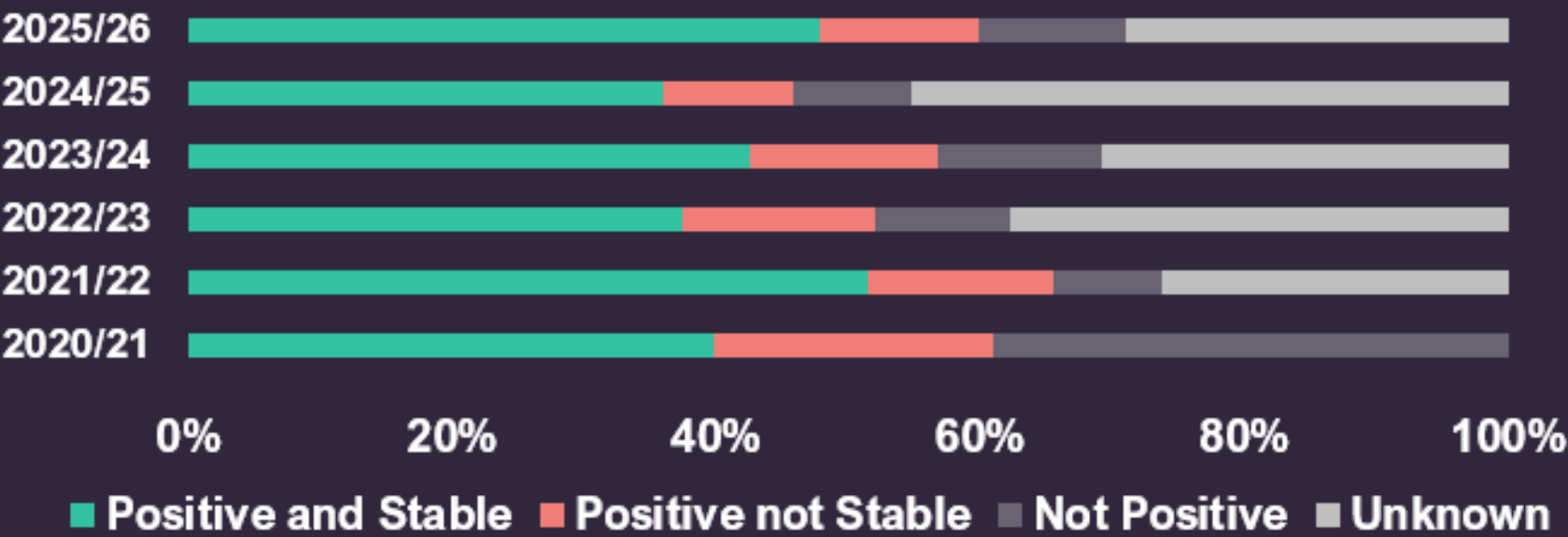
Winter Positive Move-on rate London

60%

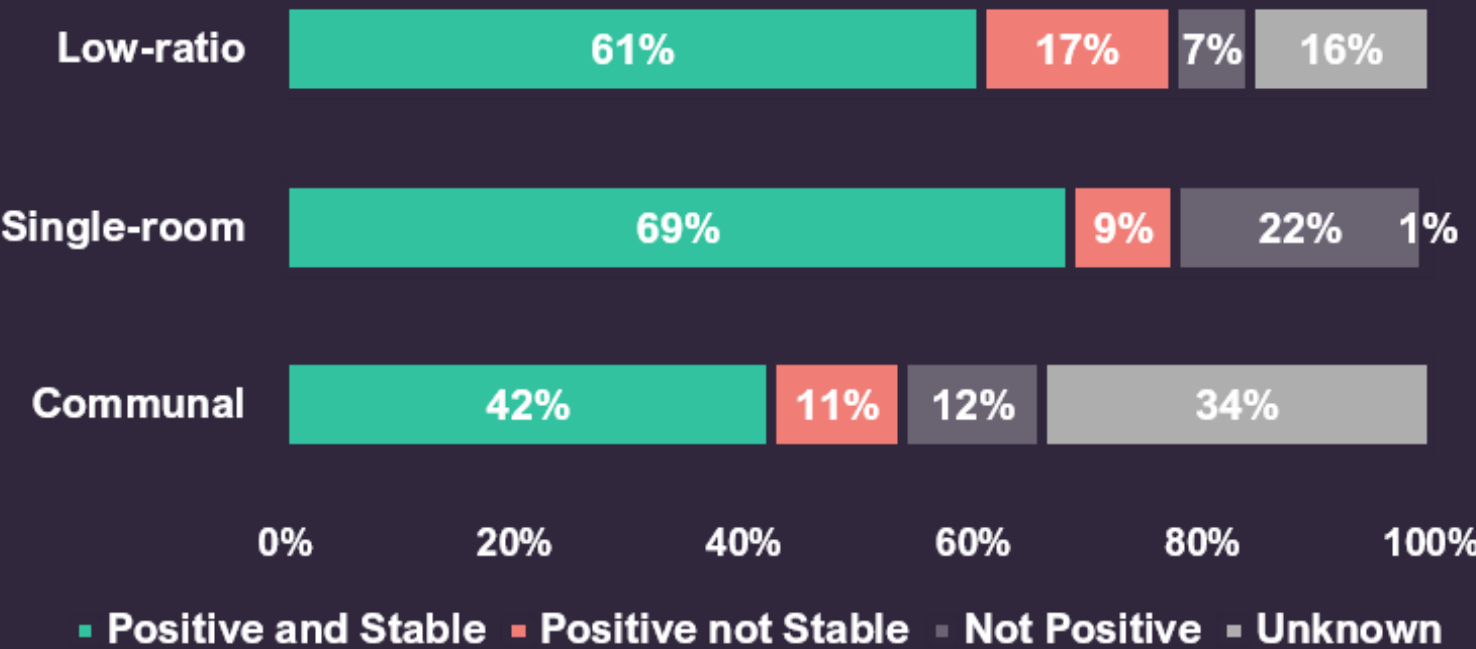
▲ 14%



Move-on Outcomes by Year - London



Move-on Outcome by Type - London

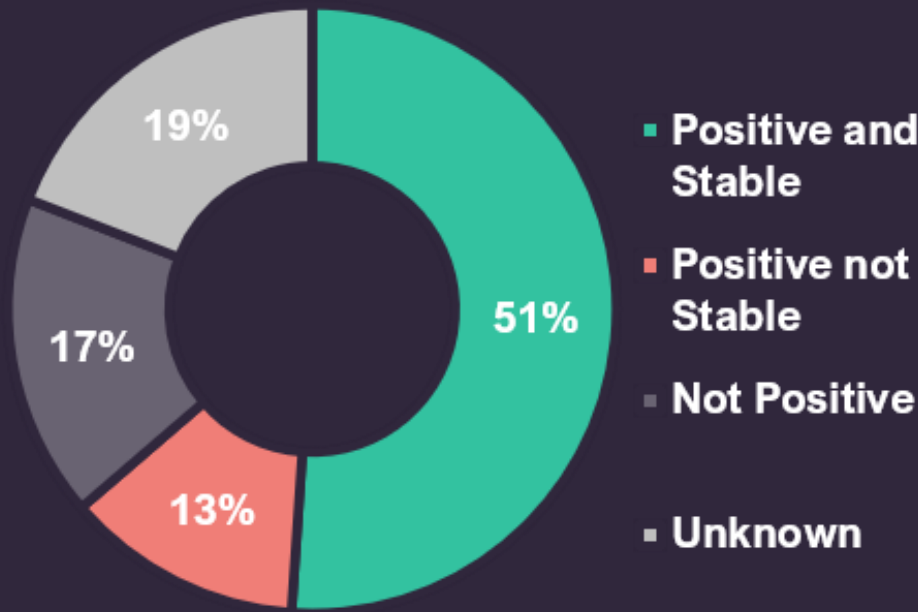


MOVE-ON - ENGLAND

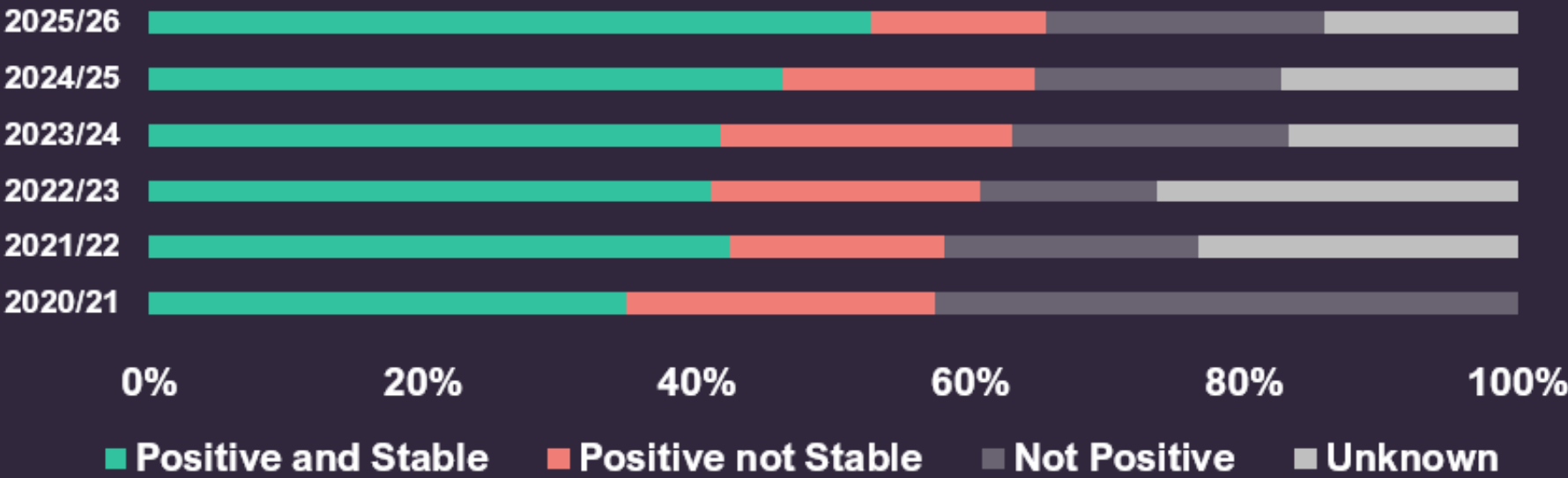
Winter Positive
Move-on rate -
England

66%

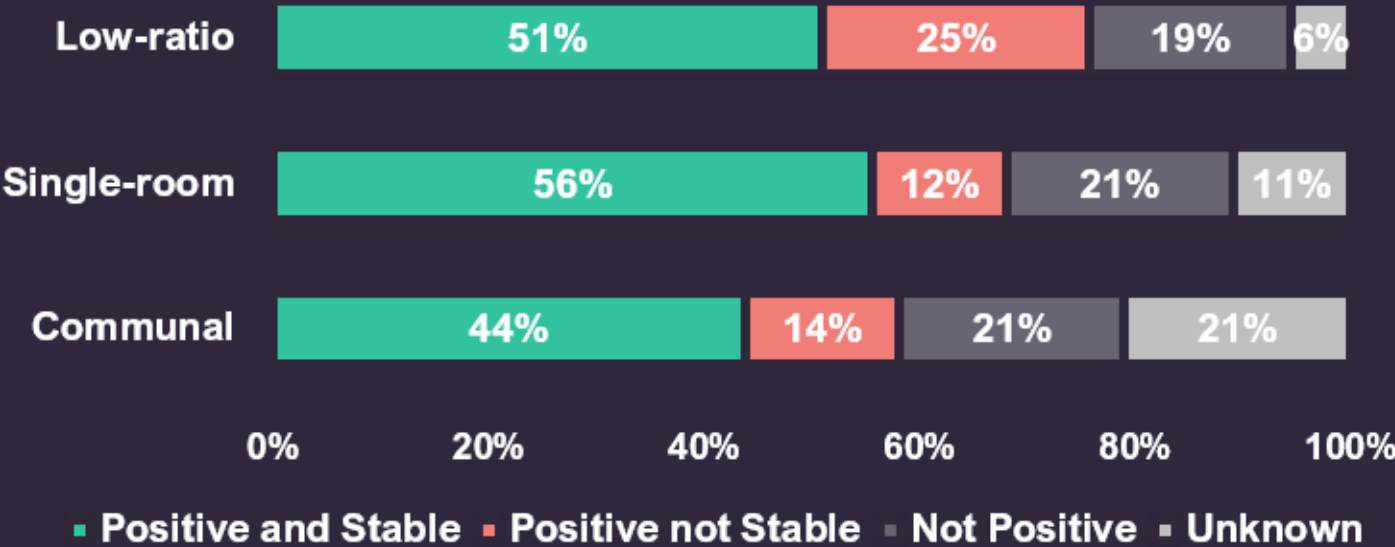
▲ 1%



Winter Move-on Outcomes by year - England

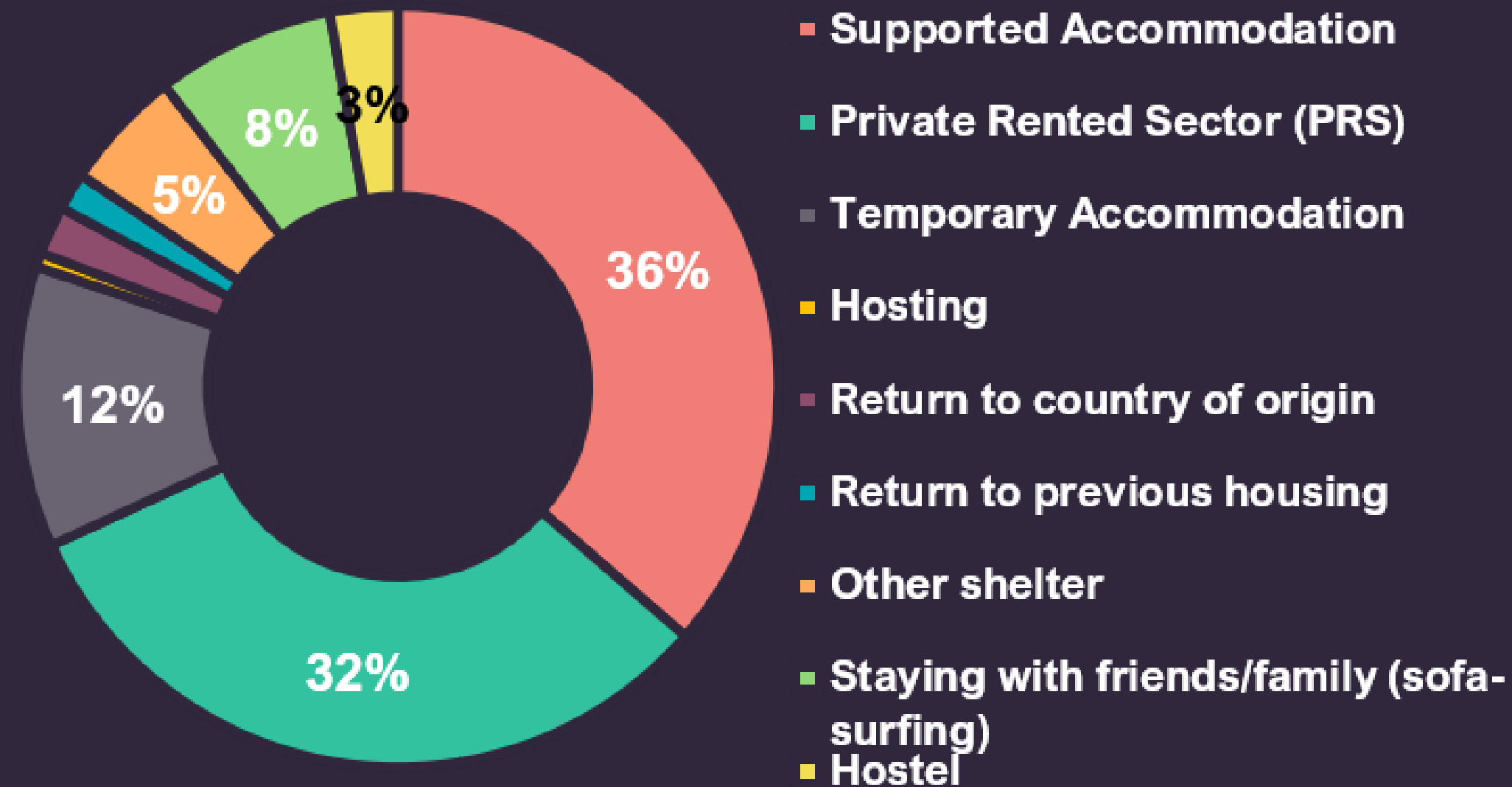


Winter Move-on Outcome by Type - England



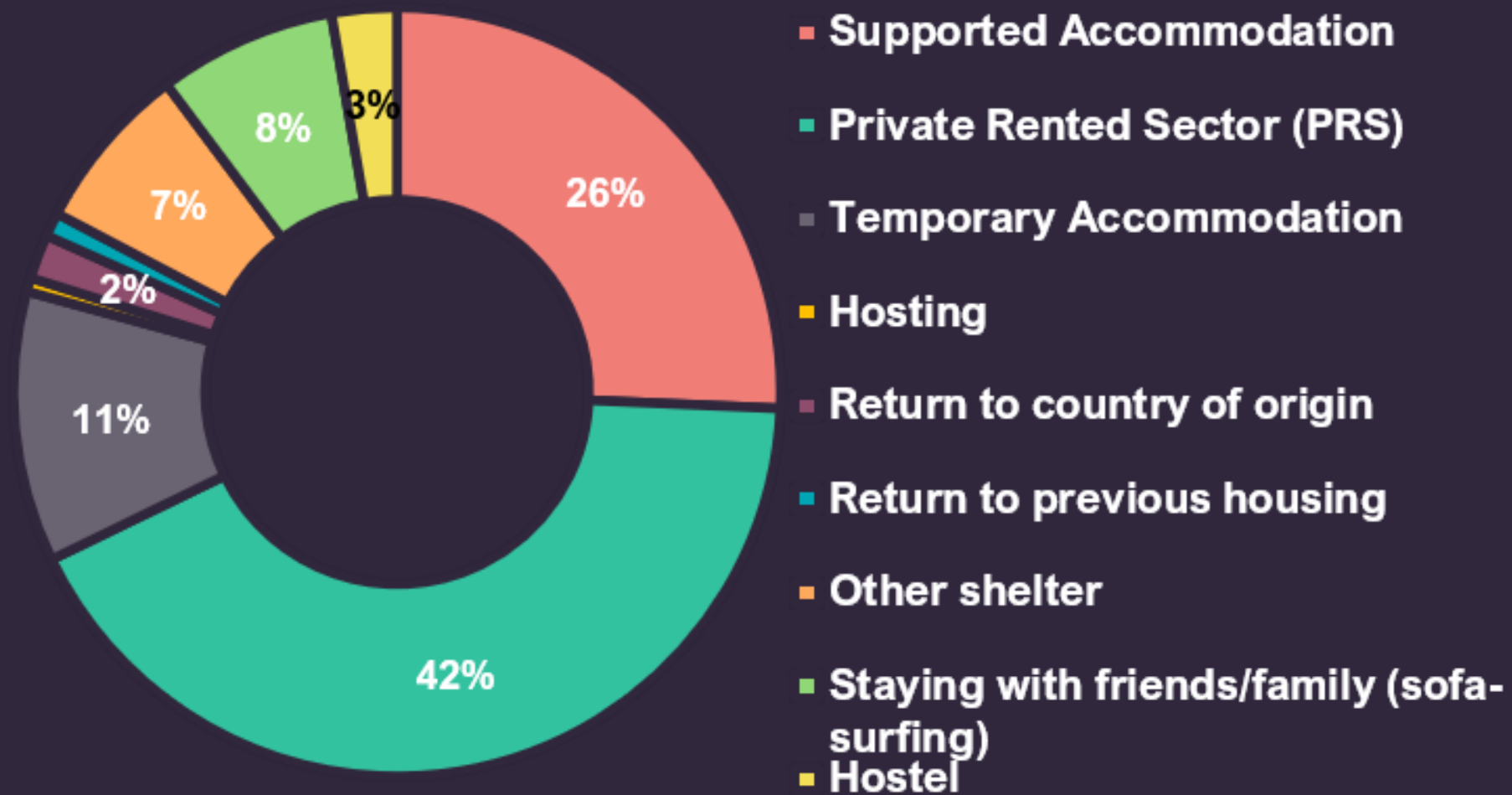
MOVE-ON DESTINATIONS

Winter Positive Move-on Destinations

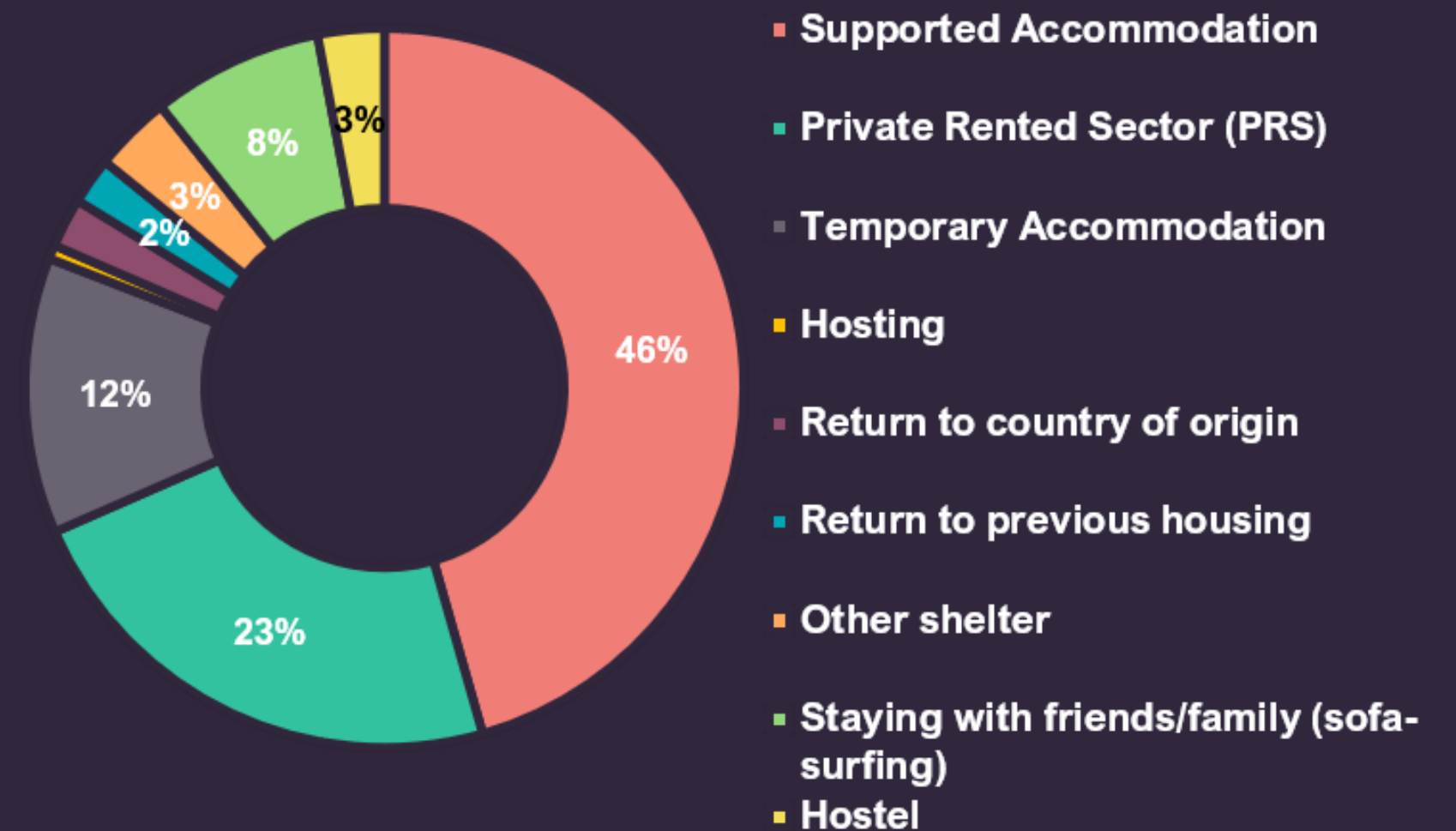


MOVE-ON DESTINATIONS – LDN/ENG

Winter Positive Move-on Destinations - London

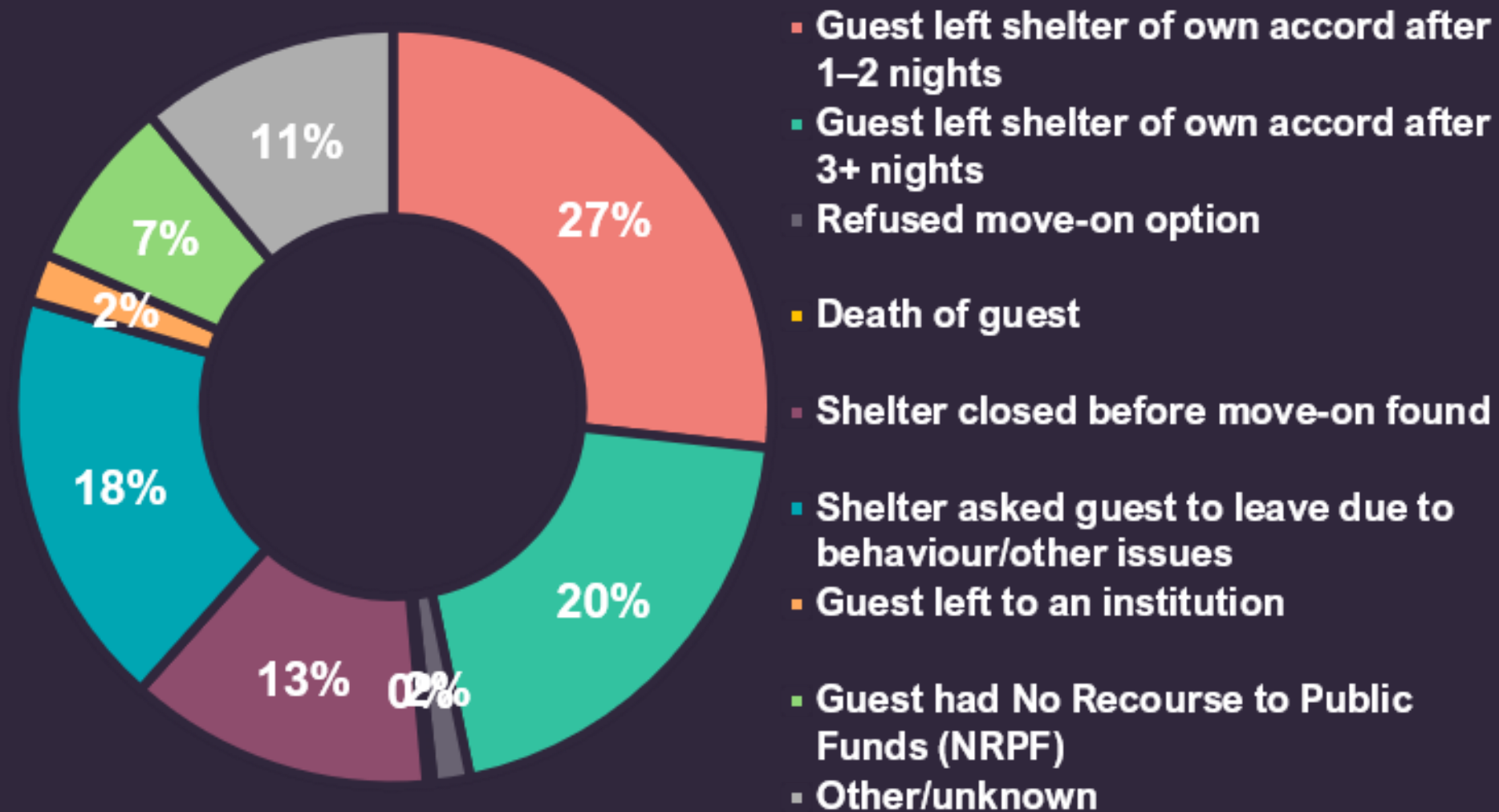


Winter Positive Move-on Destinations - England



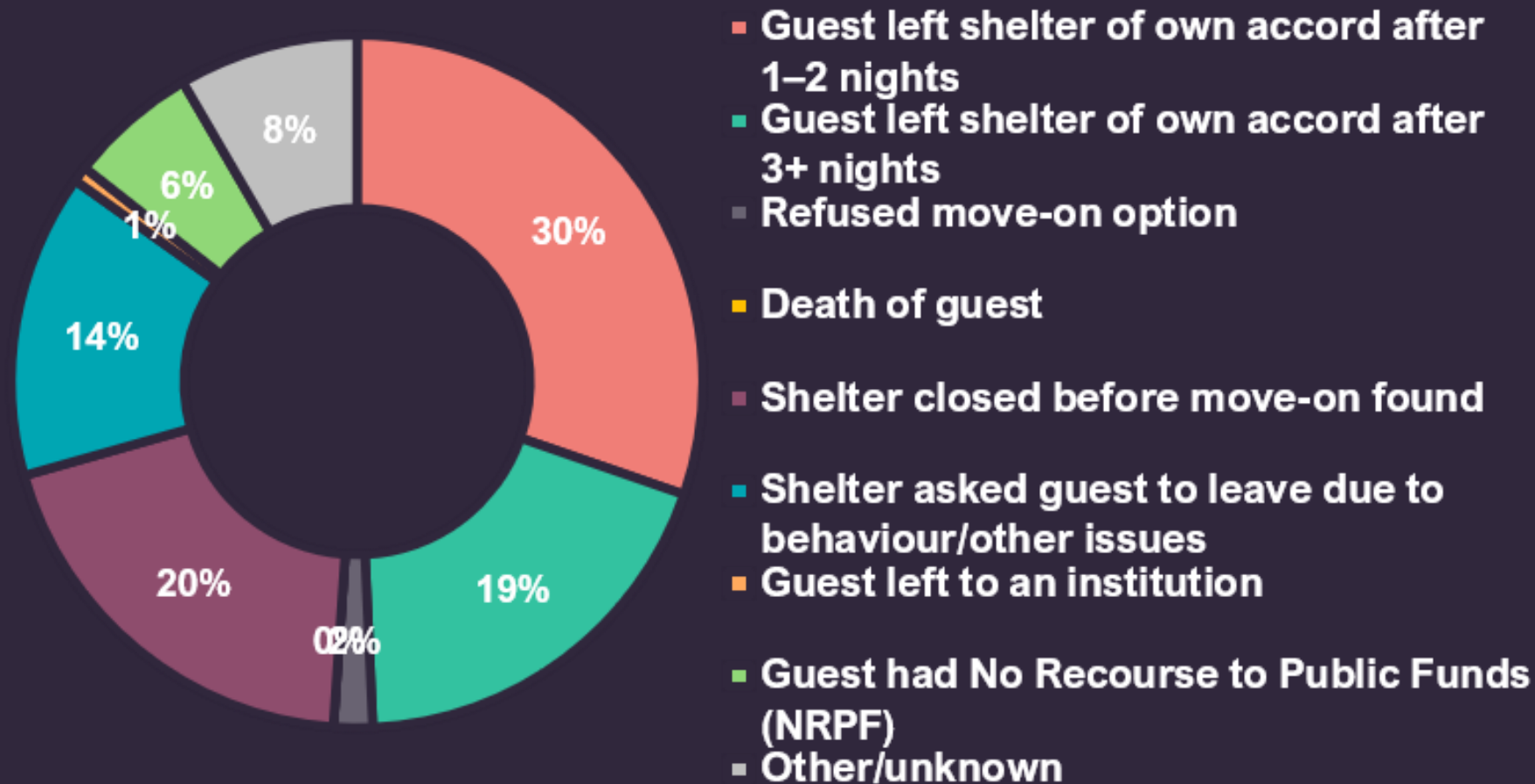
REASONS FOR NEGATIVE MOVE-ON

Reasons for Negative Move-on

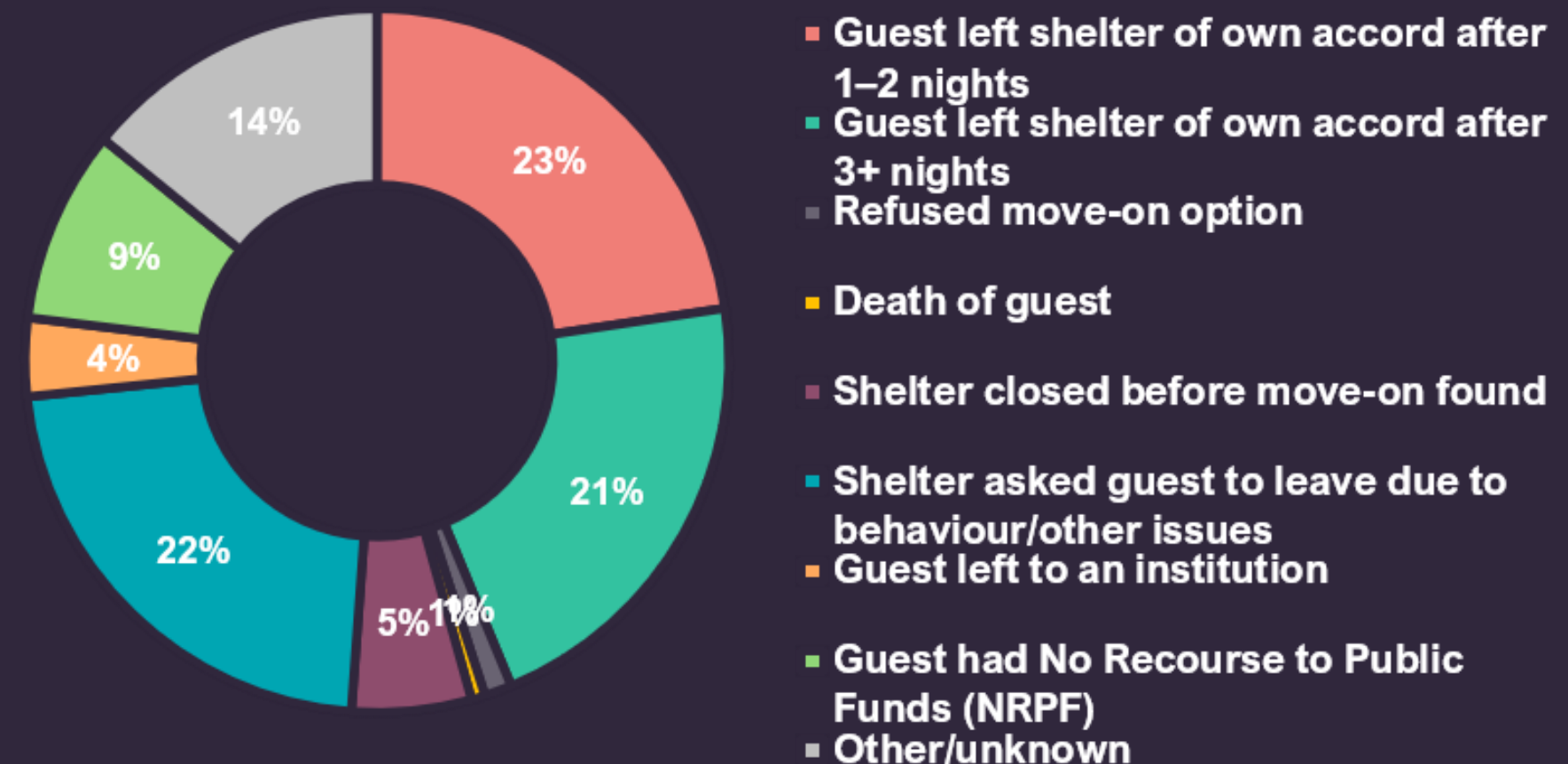


REASONS FOR NEGATIVE MOVE-ON – LDN/ENG

Reasons for Negative Move-on - London



Reasons for Negative Move-on - England



ACCOMMODATION PROJECT TRENDS

Theme 1: Increasing Complexity of Guest Needs

Many shelters reported supporting people with multiple, overlapping needs including mental health issues, substance misuse, trauma, immigration concerns and complex behavioural issues

Theme 2: Lack of Suitable Move-on Options

The second most common theme was the difficulty of helping guests move into longer-term housing due to shortages of affordable accommodation and limited specialist housing options.

ACCOMMODATION PROJECT TRENDS

Theme 3: Volunteer Recruitment, Retention and Staffing Capacity

Many shelters struggled to recruit and retain volunteers, particularly for leadership and overnight roles. Staffing shortages also increased pressure on managers and existing teams.

Theme 4: Funding and Financial Pressures

Rising costs and insufficient funding were frequently cited by shelters, affecting service sustainability and growth.

ACCOMMODATION PROJECT TRENDS

Theme 5: Partnership, Referral and System Challenges

Many shelters described difficulties working within the wider homelessness systems, including Local Authorities, referral pathways and external services.

Theme 6: Language, Immigration and NRPF Issues

A recurring theme was supporting people facing language barriers, immigration issues and No Recourse to Public Funds (NRPF)

Theme 7: Behavioural Issues, Substance Misuse and Community Safety

Several shelters reported incidents involving substance misuse, anti-social behaviour, conflict and violence.

Mentimeter JS

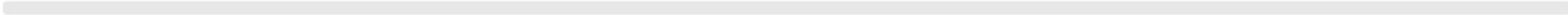
Open Menti to edit

Replace this slide

Add Menti slides

How much does the data presented today align with your view of the 2025-26 season?

How much does the data presented today align with your view of the 2025-26 season?



Does not align at all

Strongly aligns

×



menti.com
2207 8586

Waiting for participants



CHARITY NUMBER | ENGLAND: 294666 | SCOTLAND: SC053819

[HTTPS://HOUSINGJUSTICE.ORG.UK](https://housingjustice.org.uk)



FROM HOMELESSNESS TO BELONGING



[@HOUSING JUSTICE](https://housingjustice.org.uk)
