

HOSTING EVALUATION



HOUSING
JUSTICE
CYMRU

BUILDING A NATION OF SANCTUARY

WHAT IS HOSTING?



The Housing Justice Cymru Hosting Project enables volunteer hosts to provide safe, suitable, and temporary homes to enable people seeking asylum to flourish in Wales. Asylum seekers with fragile immigration status are often destitute. They struggle to access accommodation, food, services, or adequate support. The Hosting Project is part of a wider consortium of housing and refugee organisations in Wales collaborating to explore how to provide a range of safe and suitable accommodation options whilst engaging with the refugee protection system.

HOW HOSTING WORKS:

GUESTS

- REFERRALS FROM PARTNERS
- REFERRAL FORM COMPLETED
- ASSESSMENT OF CIRCUMSTANCES TO ASSESS SUITABILITY FOR HOSTING

OUTREACH & REFERRALS

HOSTS

- ENQUIRY VIA WEBSITE AND EMAIL
- APPLICATION FORM
- SCREENING CALL WITH A HOSTING OFFICER TO ASSESS SUITABILITY TO HOST

QUALITY CHECKS & MATCHING PROCESS

- DETERMINE NEEDS AND PREFERENCES
- SUPPORT A MOVE-ON PLAN
- SIGNPOSTING AND REFERRALS TO SERVICES
- ASSESS THE NEED FOR TEMPORARY ACCOMMODATION
- IDENTIFY A SUITABLE HOST WITH AVAILABILITY
- MEET UP WITH A POTENTIAL HOST

- HOST TRAINING
- DBS CHECK
- HOUSE VISIT
- GAS CERTIFICATE
- IDENTIFY SUITABLE GUEST
- MEET UP WITH POTENTIAL GUEST

PLACEMENT SUPPORT

- SUPPORT TO MOVE IN
- DESTITUTION PAYMENT - £35 PER WEEK FOR ADDITIONAL EXPENSES
- CHECK-INS - DAILY/WEEKLY AT THE START OF THE PLACEMENT
- HOME VISIT AT 6 WEEKS
- ADVOCACY SUPPORT TO ACCESS ADDITIONAL SUPPORT
- PLACEMENT REVIEW AT 12 WEEKS

- SUPPORT TO IDENTIFY CLEAR EXPECTATIONS ON LIVING TOGETHER
- CHECK-INS - DAILY/WEEKLY
- HOME VISIT AT 6 WEEKS
- PHONE SUPPORT TO DEAL WITH ANY ISSUES ARISING
- PLACEMENT REVIEW AT 12 WEEKS

MOVE ONs

- SUPPORT TO MOVE OUT
- END OF PLACEMENT REVIEW

- END OF PLACEMENT REVIEW
- HOSTING AVAILABILITY FOR THE FUTURE

THE HOSTING EVALUATION

RESEARCH METHODOLOGY INCLUDED IN-DEPTH INTERVIEWS WITH:

5

GUESTS

8

HOSTS

4

KEY STAKEHOLDERS

6

HJC STAFF MEMBERS

FINDINGS: HIGHLIGHTED IMPACT FOR GUESTS WHEN HOSTED



IMPROVED
PSYCHOLOGICAL
AND PHYSICAL
SAFETY



DEVELOPMENT OF
POSITIVE AND
TRUSTING
RELATIONSHIPS



SUPPORTED
INTEGRATION INTO
LIFE IN WALES



IMPROVED ACCESS
TO ENGAGE WITH THE
REFUGEE
PROTECTION SYSTEM



IMPROVED ACCESS
TO SUPPORT IN
THEIR COMMUNITY

FINDINGS: HIGHLIGHTED IMPACT FOR VOLUNTEER HOSTS



DEVELOPMENT OF
CLOSE FRIENDSHIPS



INCREASED AWARENESS
AND UNDERSTANDING OF
SOCIAL JUSTICE ON
IMMIGRATION,
HOMELESSNESS, AND
GLOBAL POLITICS



WORKING ON
TASKS IN THE
HOUSE TOGETHER



COOKING AND
SHARING MEAL



CULTURAL
LEARNING

DELIVERING IMPACT:

Insights from the interviews about the ways Housing Justice Cymru delivers the Hosting Project which help to create impact:



PERSONALISED
MATCHING PROCESS



QUICK PROCESS TO
ACCOMMODATE A GUEST



HOLISTIC, ONGOING AND
RESPONSIVE SUPPORT



AGREEMENT BETWEEN
HOST AND GUEST THAT
CAN BE ENDED

RECOMMENDATIONS:

- Invest in a dedicated staff member and resources into volunteer recruitment and management
- Explore partnerships with organisations who have an established audience with people interested in seeking positive change to welcome refugees and improvements in our refugee protection system.
- Develop standardised resources to improve efficiencies in the project delivery and share best practice.
- Improve data collection to measure and communicate the impact of Hosting and build a wider evidence base
- Create opportunities to bring together the guests and hosts
- Explore expanding hosting clusters in regions of Wales close to refugee communities